

HOUGHTON REGIS TOWN COUNCIL

Peel Street, Houghton Regis, Bedfordshire, LU5 5EY

Town Mayor: Councillor E Cooper Tel: 01582 708540

Town Clerk: Clare Evans e-mail: info@houghtonregis-tc.gov.uk

11th June 2024

HOUGHTON REGIS TOWN COUNCIL MEETING

To: All Town Councillors

Notice of Meeting

You are hereby summoned to the Meeting of the Houghton Regis Town Council to be held at the Council Offices, Peel Street on Monday 17th June 2024 at 7pm.

Members of the public who wish to attend the meeting may do so in person or remotely through the meeting link below.

To attend remotely through Teams please follow this link: <u>MEETING LINK</u>

CSS

THIS MEETING MAY BE RECORDED¹

Clare Evans Town Clerk

AGENDA

1. APOLOGIES FOR ABSENCE

2. QUESTIONS FROM THE PUBLIC

In accordance with approved Standing Orders 1(e)-1(l) Members of the public may make representations, ask questions and give evidence at a meeting which they are entitled to attend in respect of the business on the agenda.

The total period of time designated for public participation at a meeting shall not exceed 15 minutes and an individual member of the public shall not speak for more than 3 minutes unless directed by the chairman of the meeting.

3. SPECIFIC DECLARATIONS OF INTEREST & REQUESTS FOR DISPENSATIONS

The use of images or recordings arising from this is not under the Council's control.

¹ Phones and other equipment may be used to film, audio record, tweet or blog from this meeting by an individual Council member or a member of the public. No part of the meeting room is exempt from public filming unless the meeting resolves to go into exempt session.

Under the Localism Act 2011 (sections 26-37 and Schedule 4) and in accordance with the Council's Code of Conduct, Members are required to declare any interests which are not currently entered in the member's register of interests or if he/she has not notified the Monitoring Officer of

any such interest.

Members are invited to submit any requests for Dispensations for consideration.

4. MINUTES

Pages 6 -17

To approve the minutes of the meeting held on 15th May 2024.

Recommendation: To approve the Minutes of the meeting held on 15th May 2024.

5. COMMITTEE AND SUB-COMMITTEE MINUTES

Pages 18 - 60

To receive the minutes of the following committees and consider any recommendations contained therein

Corporate Services Committee 4th March and 30th April 2024

 Minute number 12736 Data Protection Policy and Data Retention Policy

• Minute number 12737 References Policy

Community Services Committee

Environment & Leisure Committee

Planning Committee

Town Partnership Committee

None to present

22nd April 2024.

None to present

To receive the minutes of the following sub-committees and consider any recommendations contained therein

New Cemetery Sub-Committee None to present.

Recommendation: To receive the Minutes detailed above and to approve the

recommendations contained therein as follows:

 Minute number 12736 Data Protection Policy and Data Retention Policy

• Minute number 12737 References Policy

6. TOWN MAYOR'S ANNOUNCEMENTS

A verbal report will be provided.

7. REPORTS FROM REPRESENTATIVES ON OUTSIDE ORGANISATIONS & ON TRAINING SESSIONS ATTENDED

Councillors are requested to provide verbal reports from meetings they have attended of outside organisations or from training courses they have attended on behalf of the Council.

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8. WORKING GROUP MEMBERSHIP

Members are requested to nominate a further councillor to sit on the Pride of Houghton Awards Working Group as only 4 councillors were appointed at the Annual Meeting on 15th May 2024.

Current membership of this working group comprises:

Cllrs: D Jones, D Taylor, A Slough, M Herber

Recommendation: To nominate a councillor to sit on the Pride of Houghton Awards Working Group.

9. YEAR END ACCOUNTS

Pages 61 - 63

Members will find attached a report providing brief outline of the year end accounting process. Members are invited to raise any queries relating to the process.

This report is provided for information purposes.

10. ANNUAL GOVERNANCE & ACCOUNTABILITY RETURN 2023/2024 ANNUAL INTERNAL AUDIT REPORT 2023/2024

Pages 64 - 76

In accordance with Financial Regulation 2.3, Members are advised that the internal auditor completed an interim internal audit on 21st February 2023 and the year-end internal audit on 7th May 2024. Ahead of the meeting, a copy of the Annual Internal Audit Report and supporting paperwork as part of the Annual Governance & Accountability Return, for the year ended 31st March 2024 will be circulated.

Recommendation: To receive the Annual Internal Audit Report 2023/24 and to approve the actions detailed in the annotated Observations report as attached.

11. DATES FOR THE EXERCISE OF PUBLIC RIGHTS FOR 2023/2024

Page 77

Members are requested to approve the dates for the Exercise of Public Rights in relation to the Annual Governance & Accountability Return, for the year ended 31st March 2024.

Members are advised of the following

Date of announcement: 20th June 2024
 Date of commencement: 21st June 2024

3. End date: 1st August 2024

Recommendation: To approve the dates for the Exercise of Public Rights in relation to

the Annual Governance & Accountability Return, for the year ended

31st March 2024 as follows:

own Council 4 17 June 2024

Date of announcement: 20th June 2024
 Date of commencement: 21st June 2024

3. End date: 1st August 2024

12. ANNUAL GOVERNANCE & ACCOUNTABILITY RETURN 2023/2024 SECTION 1 - ANNUAL GOVERNANCE STATEMENT

Page 78

In accordance with Financial Regulation 2.3, a draft completed version of Section 1 – Annual Governance Statement of the Annual Governance & Accountability Return, for the year ended 31st March 2024 is attached for consideration, approval and signature, Appendix A.

Recommendation: 1. To approve and sign Section 1 – Annual Governance Statement of the Annual Governance & Accountability Return for the year

ended 31st March 2024.

13. ANNUAL GOVERNANCE & ACCOUNTABILITY RETURN 2023/2024 SECTION 2 – ACCOUNTING STATEMENTS

Page 79 -95

In accordance with Financial Regulation 2.3, Section 2 – Accounting Statements of the Annual Governance & Accountability Return and the supporting Statement of Accounts for the year ended 31st March 2024 is attached for consideration, approval and signature subject to external audit.

Recommendation: To approve and sign Section 2 – Accounting Statements of the Annual

Governance & Accountability Return for the year ended 31st March

2024 subject to external audit.

14. REVIEW OF EARMARKED RESERVE MOVEMENTS 2024/25

Page 96

Members will find attached a schedule of earmarked reserves for 2024/25 with predicted movements to and from reserves during the course of the financial year.

This report is provided for information only, ear marked reserve movements are confirmed at year end.

15. RISK MANAGEMENT STRATEGY AND SCHEDULE

Pages 97 - 133

In accordance with Financial Regulation 17.1, the council is responsible for putting in place arrangements for the management of risk. The Clerk shall prepare, for approval by the council, risk management policy statements in respect of all activates of the council. Risk policy statements and consequential risk management arrangements shall be reviewed by the council at least annually.

A copy of the Risk Management Strategy and Schedule is attached.

This was last considered at the Town Council meeting in March 2024. Members were advised at this meeting that on the advice of the Internal Auditor the review timing of this policy would change to be considered at the June Town Council meeting.

Following on from feedback from the Corporate Peer Challenge process, it is highlighted to members that the risk schedule has been extended to include risks on:

- Tax base changes
- Acts of God

Recommendation: To approve the HRTC Risk Management Strategy & Schedule.

16. APPOINTMENT OF INTERNAL AUDITOR

At the Town Council meeting held on the 21st March 2022 (minute number 11984) members supported the recommendation from the Corporate Services meeting held on the 28th February 2022 that the Town Council appoint IAC Audit & Consultancy Ltd, for a period of 3 years, as the Town Council internal auditor provider. This appointment covered accounting years 21/22, 22/23 and 23/24.

Members are being requested to consider the appointment of the Internal Auditor for a period of 3 years (financial years 2024/25, 2025/26 and 2026/7). A report was presented to Corporate Services Committee on 10th June Corporate Service Committee 10/06/2024 (houghtonregis-tc.gov.uk)

A verbal update will be provided at the meeting on the outcome of the deliberations of Corporate Services Committee. However the following recommendation was made to Corporate Services Committee:

To recommend to Town Council, at the meeting to be held on the 17th June 2024, that IAC Audit & Consultancy Ltd be appointed as the Town Councils internal audit provider, for a period of 3 years (financial years 2024/25, 2025/26 and 2026/7), at a cost of £800 plus VAT per annum.

Recommendation:

To appoint IAC Audit & Consultancy Ltd as the Town Councils internal audit provider, for a period of 3 years (financial years 2024/25, 2025/26 and 2026/7), at a cost of £800 plus VAT per annum.

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HOUGHTON REGIS TOWN COUNCIL

Minutes of the Town Council meeting held on 15th May 2024 at 7.00pm

Present: Councillors: P Burgess

J Carroll

E Cooper Chair

E Costello Y Farrell W Henderson D Jones T McMahon C Rollins A Slough

C Slough D Taylor

Officers: Clare Evans Town Clerk

Ian Haynes Head of Environmental &

Community Services

Amanda Samuels Administration Officer

Public: 4

Apologies: Councillors: E Billington

M Herber

12823 ELECTION OF THE TOWN MAYOR

The retiring Town Mayor, Cllr Carroll, invited nominations for the position of Town Mayor for the period May 2024 to May 2025.

Nominee: E Cooper Nominated by: D Jones

Seconded by: C Slough

There were no other nominations.

Those in Favour of electing Cllr Cooper as Town Mayor: 11.

On being put to the vote Cllr Cooper was duly elected as Town Mayor for the municipal year 2024 - 2025.

The new Town Mayor retired to receive the mayoral robes and the Chain of Office from the retiring Town Mayor. The new Town Mayor read and signed the 'Declaration of Acceptance of Office'.

The new Mayor adopted the role of Chairman and gave an acceptance speech.

The Mayor expressed her thanks for being given this opportunity. Thanks were made to the outgoing Mayor, Cllr Carroll, for all his help, hard work, generosity and kindness.

Having moved to Houghton Regis over twenty years ago, the Mayor felt that it was a great place to live and chose as her theme for the coming year 'Our Town'. Reference was made to recent and upcoming events, including the adoption of the Neighbourhood Plan, Houghton in Bloom and the new football pitches at Tithe Farm. There was much to be proud of.

A recorded vote of thanks from Cllr Herber was played to the retiring Mayor, Cllr Carroll. In her vote of thanks, Cllr Herber highlighted the record number of events attended by Cllr Carroll during his mayoral year and monies raised for his charitable causes. Thanks were also given to Cllr Carroll for his promotion of the town's history and for his hard work and dedication.

Cllr Carroll was presented with the Past Mayor's Badge and a mayoral yearbook.

Cllr Carroll thanked everyone for an incredible year that had seen fourteen organisations and eight schools benefit from monies raised. It had been a privilege to serve as mayor and notable highlights had been meeting with the community, the Neighbourhood Plan and the visit to Chiltern School.

The Town Mayor, Cllr Cooper announced that her charities for the year would be The Down's Syndrome Association and The Keech Hospice.

12824 ELECTION OF THE DEPUTY MAYOR

The Town Mayor invited nominations for the position of Deputy Mayor for the period May 2024 to May 2025.

Nominee: M Herber Nominated by: J Carroll Seconded by: D Jones

Those in favour of electing Cllr Herber as Deputy Town Mayor: 12 On being put to the vote Cllr Herber was duly elected as the new Deputy Town Mayor.

Cllr Herber was not in attendance but would sign the Declaration of Acceptance of Office on her return.

12825 APOLOGIES FOR ABSENCE

Apologies were received from Cllr Billington and Cllr Herber.

12825.1 QUESTIONS FROM THE PUBLIC

The Friends of Windsor Drive took the opportunity to thank the outgoing Mayor for his help and support to clubs and organisations across Houghton Regis over the last 12 months. Cllr Carroll had made a difference in his mayoral year.

12826 SPECIFIC DECLARATIONS OF INTEREST & REQUESTS FOR DISPENSATIONS

None.

12827 MINUTES

To approve the minutes of the meeting held on 24th April 2024.

Amendments were requested to the minutes to include Cllrs Henderson and Taylor and for these councillors to be included in the recorded votes.

Members were happy to accept the minutes with these amendments.

Resolved: To approve the amended minutes of the meeting held on 24th April 2024 and for these to be signed by the Chairman.

12828 COMMITTEE AND WORKING GROUP MINUTES

To receive the minutes of the following committees and consider any recommendations contained therein

Corporate Services Committee Community Services Committee Environment & Leisure Committee None to present 26th February 2024 5th February 2024

- Minute numbers 12690 Pleasure Grounds, Public Walks and Open Spaces: Byelaws
- Minute number 12692 Complying with Biodiversity
- Minute number 12695 Purchase of Land off Cemetery Road – Members were reminded that this was considered and agreed by Town Council on 18th March

Planning Committee
Town Partnership Committee

19th February, 11th March and 2nd April 2024 23rd January 2024

To receive the minutes of the following sub-committees and consider any recommendations contained therein

New Cemetery Sub-Committee None to present

Resolved: To receive the Minutes detailed above and to approve the recommendations contained therein as follows:

- Minute number 12690 Pleasure Grounds, Public Walks and Open Spaces: Byelaws
- Minute number 12692 Complying with Biodiversity

12829 COUNCIL CALENDAR FOR 2024-25

The draft Council Calendar, including meeting dates, member briefing dates, and council and civic event dates, for 2024/25 had been presented at the Town Council meeting held on the 18th March 2024. At this meeting Members noted the draft Council Calendar, made some suggested alterations and recommended its approval at the Annual Meeting of Town Council.

The approval of the calendar of council meetings including the time and place of ordinary meetings of the council up to and including the next annual meeting of the council was in accordance with Standing Order 4.j.ix.

Resolved: To approve the Council Calendar for 2024/25.

12830 COMMITTEE FUNCTIONS & TERMS OF REFERENCE

In accordance with Standing Order 4.j.v. Council was required to review its delegation arrangements to committees and sub-committees.

These arrangements were set out in the Committee Functions & Terms of Reference. This document set out the system of delegation to the Committees, Sub-Committees and Working Groups of the Council.

The approved Committee Functions & Terms of Reference were reviewed at the Town Council meeting held on the 18th March 2024. As detailed under Minute 12756, Strategic Policies 2024/25.

One amendment was requested in regard of a typographical error.

Resolved: To approve the Committee Functions & Terms of Reference as presented for 2024/25.

12831 COMMITTEE, SUB-COMMITTEE & WORKING GROUP MEMBERSHIP

Members were requested to:

- 1. Nominate and approve membership on the Town Council's Committees, Sub-Committees, Working and other Groups (Standing Order 6d);
- 2. To appoint Chairs of Standing Committees accordingly Groups (Standing Order 6dv).

The following summarised the committee structure and associated membership:

Standing Committees

Corporate Services Committee 7 members
Environment & Leisure Committee 7 members
Community Services Committee 7 members
Planning Committee 7 members

Joint Committees

Partnership Committee 8 members (4 Town Cllrs & 4 CBC Cllrs)

Sub-Committees To be appointed as and when

required

Complaints Sub-Committee 3 members
Complaints Appeal Sub-Committee 3 members
Disciplinary, Grievance & Appeals Sub-Committee 3 members

Personnel Sub-Committee 5 members Community Engagement Sub-Committee 5 members

Working Groups

Pride of Houghton Awards Working Group 5 members Combating Crime Working Group 5 members

It was highlighted that there remained a vacancy on the Pride of Houghton Working Group.

Members appointed chairs of Standing Committees:

Chair of Corporate Services Committee

Nominees: Cllr Jones Nominated by: Cllr C Slough

Seconded by: Cllr Carroll

There were no other nominations.

On being put to the vote, Cllr Jones was elected as Chair of Corporate Services Committee.

Chair of Environment & Leisure Committee

Nominees: Cllr A Slough Nominated by: Cllr C Slough

Seconded by: Cllr D Jones

There were no other nominations.

On being put to the vote, Cllr A Slough was elected as Chair of Environment & Leisure Committee.

Chair of Community Services Committee

Nominees: Cllr Costello Nominated by: Cllr Jones

Seconded by: Cllr C Slough

Nominees: Cllr McMahon Nominated by: Cllr Carroll

Seconded by: Cllr Rollins

Those in favour of electing Cllr Costello:

Cllrs E Cooper, Y Farrell, W Henderson, D Jones, A Slough, C Slough and D Taylor

Those in favour of electing Cllr McMahon:

Cllrs P Burgess, J Carroll, T McMahon and C Rollins

On being put to the vote, Cllr Costello was elected as Chair of Environment & Leisure Committee.

Chair of Planning Committee

Nominees: Cllr Herber Nominated by: Cllr C Slough

Seconded by: Cllr Henderson

Nominees: Cllr Carroll Nominated by: Cllr Burgess

Seconded by: Cllr McMahon

There were no other nominations.

Those in favour of electing Cllr Herber:

Cllrs E Cooper, Y Farrell, W Henderson, D Jones, A Slough, C Slough and D Taylor

Those in favour of electing Cllr Carroll:

Cllrs P Burgess, J Carroll, T McMahon and C Rollins

On being put to the vote, Cllr Herber was elected as Chair of Planning Committee.

Resolved: 1. To nominate and approve membership on the Town Council's Committees, Sub Committees, Working and other Groups;

2. To appoint Chairs of Standing Committees accordingly.

12832 REPRESENTATIVES ON OUTSIDE ORGANISATIONS

The Town Council was invited to appoint representatives to outside organisations to act as a link between the Town Council and the organisation.

Members were provided with a list of outside organisations to which the Council was invited to appoint representatives for 2024/25 along with Cllrs who have expressed an interest in being appointed as the Council representative.

Reporting Mechanisms

Members who were appointed as representatives were requested to attend meetings of the organisations and to report to them items / issues of relevance from Houghton Regis Town Council and in turn to report back to the Town Council or the specified committee on the activities of the organisation. There was a standing item on Town Council agendas to facilitate this.

Members were advised that there was an amendment to the agenda and Cllr Farrell was nominated as representative on the Memorial Hall Committee in place of Cllr Costello.

Resolved:

- 1. To appoint the councillor representatives for the listed outside organisations for 2024/25 as attached;
- 2. To note the reporting back mechanism as set out.

12833 STANDING ORDERS

In accordance with Standing Order 4.j.vii. Council is required to review its Standing Orders.

Standing Orders are 'the written rules of a local council. they are used to confirm a council's internal organisational and administrative procedures, procurement and procedural matters for meetings'.

Resolved: To approve Standing Orders as presented.

12834 FINANCIAL REGULATIONS

In accordance with Standing Order 4.j.vii. Council was required to review its Financial Regulations.

Financial Regulations were 'the "standing orders" of a local council that regulated and controlled its financial affairs and accounting procedures'.

The approved Financial Regulations were reviewed at the Town Council meeting held on the 18th March 2024.

Members had previously been advised that NALC intended to release amended model Financial Regulations. These were received on 7th May 2024. Officer consideration would be given to the revised model Regulations and a report would be presented in due course.

Resolved: To approve Financial Regulations as presented.

12835 SCHEME OF DELEGATION

In accordance with Standing Order 4.j.v. Council was required to review its Scheme of Delegation.

The Scheme of Delegation authorised the Proper Officer and Responsible Financial Officer, Heads of Services, Council and Standing Committees of the Council to act with delegated authority in the specific circumstances detailed.

A revised and more detailed Scheme of Delegation was reviewed at the Town Council meeting held on 18th March 2024 and was recommended for approval subject to amendments.

Resolved: To approve the Scheme of Delegation as presented.

12836 GENERAL POWER OF COMPETENCE

In order for the Town Council to continue to use the General Power of Competence it needed to resolve that it met the eligibility criteria (specified below) as contained in Section 1 of the Localism Act 2011:

• At least 2/3 of Members were elected at ordinary elections or at a by-election

- The clerk held the following recognised qualifications
 - (i) The Certificate of Higher Education in Local Policy;
 - (ii) The CiLCA module on the General Power of Competence

Resolved: To confirm that Houghton Regis Town Council meets the eligibility criteria for the General Power of Competence as contained in Section 1 of the Localism Act 2011.

12837 BANKING & SIGNING ARRANGEMENTS

At the Town Council meeting held on the 17th May 2023 the banking arrangements for the council's bank accounts were approved as follows (minute number 12437).

Banking Arrangements

To approve the bank mandate be set up as follows:

- 2 signatories from Group A (councillors) and 1 signatory from Group B (officers);
- Group A to comprise current serving councillors
- Group B to comprise Clerk & RFO and Head of Service

To remove all other signatories.

To accord with banking requirements the following resolution was also passed:

- if we add or remove Authorised Signatories in the "Add or Remove Authorised Signatories" section on the "About your request" page of this form, the Bank will update our mandate accordingly for the accounts we specify in this form's "About your business" section
- if we change the Signing Rules in the "Change the Signing Rules on the Mandate" section on the "About your request" page of this form, the Bank will update our mandate accordingly for the accounts we specify in this form's "About your business" section
- and the current mandate will continue as amended.

Signing Arrangements

Councillor Jones and Councillor Herber were nominated as the 2 members to receive, check and authorise the payment of invoices.

Members are advised that the following signatories are now authorised on the banks mandate:

Group A (councillors)

J Carroll

E Cooper

E Costello

Y Farrell

W Henderson

M Herber

D Jones

T McMahon

A Slough

C Slough

Group B (officers)
Town Clerk
Head of Corporate Services
Head of Environmental & Community Services
Head of Democratic Services

Financial Regulation 5.1 states:

The council's banking arrangements, including the bank mandate, shall be made by the RFO and approved by the council; banking arrangements may not be delegated to a committee. They shall be regularly reviewed for safety and efficiency.

Resolved: Bank Mandate

To approve the bank mandate be set up as follows:

- 2 signatories from Group A (councillors) and 1 signatory from Group B (officers);
- Group A to comprise current serving councillors
- Group B to comprise Clerk & RFO and Heads of Service

To accord with banking requirements the following resolution is also passed:

if we add or remove Authorised Signatories in the "Add or Remove Authorised Signatories" section on the "About your request" page of this form, the Bank will update our mandate

accordingly for the accounts we specify in this form's "About your business" section

- if we change the Signing Rules in the "Change the Signing Rules on the Mandate" section on the "About your request" page of this form, the Bank will update our mandate accordingly for the accounts we specify in this form's "About your business" section
- and the current mandate will continue as amended.

Signing Arrangements

For Councillor Jones and Councillor Herber as the 2 members to receive, check and authorise the payment of invoices.

12838 RESOLUTION FROM ENVIRONMENT & LEISURE COMMITTEE ON 29TH APRIL 2024 RE GROUNDS MACHINERY RENEWAL

Members were provided with the report with supporting papers and draft Minutes from the Environment & Leisure Committee meeting held on 29th April 2024.

The resolution from the Committee reads (Minute 12798):

To support the Machinery Renewals Programme for 2024/25 and recommend to Council on the 15th May '24 the planned renewal/replacement funding through a hire purchase scheme. Additional funding is being sought to support additional machinery to enable the grounds team to expand their services into the growth area.

Hire purchase agreement/loan supported by Internal Auditor.

Resolved: 1. To approve the Resolution from Environment & Leisure Committee (Minute 12798), as follows:

To support the Machinery Renewals Programme for 2024/25 and recommend to Council on the 15th May '24 the planned renewal/replacement funding through a hire purchase scheme. Additional funding is being sought to support additional machinery to enable the grounds team to expand their services into the growth area.

Hire purchase agreement/loan supported by Internal Auditor.

2. To delegate authority to the Head of Environmental & Community Services to finalise the details of the equipment To delegate authority to the Mayor to sign the finalised Hire Purchase in due course.

12839 TOWN BRANDING SCHEME UPDATE

Following feedback from Members on the development of a town branding scheme at the Town Council meeting held on 22nd January 2023 (Minute 12677), further work had been undertaken. Members were invited to consider the revised branding mock up.

Resolved: To agree on the final branding mock-up, which encourages a sense of place and community.

The Chairman declared the meeting closed at 7.53pm

Dated this 17th day of June 2024

Chairman

COMMITTEE MEMBERSHIP 2024 / 2025

STANDING COMMITTEES - 2024 / 2025

Corporate Services

Cllrs: D Jones (Chair), E Billington, J Carroll, E Costello, M Herber, C Rollins, W Henderson

Environment & Leisure

Cllrs: A Slough (Chair), P Burgess, Y Farrell, W Henderson, T McMahon, C Rollins, D Taylor

Planning

Cllrs: M Herber (Chair), E Billington, J Carroll, E Cooper, D Jones, C Slough, D Taylor

Community Services

Cllrs: E Costello (Chair), P Burgess, E Cooper, Y Farrell, A Slough C Slough, T McMahon

OTHER COMMITTEES - 2024 / 2025

Town Partnership

Cllrs: J Carroll, D Jones, Y Farrell, C Slough

SUB-COMMITTEES – 2024 / 2025

Complaints Sub-Committee (Reporting to Town Council)

Cllrs: To be appointed as required.

Complaints Appeal Sub-Committee (Reporting to Town Council)

Cllrs: To be appointed as required.

Disciplinary, Grievance & Appeals Sub-Committee (Reporting to Corporate Services)

Cllrs: To be appointed as required.

Personnel Sub Committee (Reporting to Corporate Services)

Cllrs: D Jones, E Costello, W Henderson, M Herber, T McMahon

New Cemetery Sub Committee (Reporting to Town Council)

Cllrs: A Slough, J Carroll, D Jones, T McMahon, D Taylor

Community Engagement Sub Committee (Reporting to Community Services)

Cllrs: E Cooper, Y Farrell, T McMahon, C Rollins, A Slough

WORKING GROUPS - 2024 / 2025

Pride of Houghton Awards Working Group (Reporting to Community Services)

Cllrs: D Jones, D Taylor, A Slough, M Herber

Combating Crime Working Group (Reporting to Community Services)

Cllrs: Y Farrell, C Slough, E Cooper, M Herber, T McMahon

OUTSIDE ORGANISATIONS - 2024 / 2025

Bedfordshire Association of Town & Parish Councils

Cllrs: M Herber, Cllr Jones, Cllr C Slough

Bedfordshire Bus Users Cllr McMahon

Chews Foundation Cllr Carroll

Citizens Advice Cllr Cooper

Hospice at Home Volunteers Cllr Jones

Houghton Hall Park Project Board Cllrs: D Jones, D Taylor

Houghton Hall Park MAG Cllr Carroll

Houghton Regis North Stakeholder Group Cllr Jones

Memorial Hall Committee Cllrs: Carroll, Farrell

South Beds Dial-a-Ride Cllr Herber

Friends of Windsor Drive Community Open Space Cllr A Slough

HOUGHTON REGIS TOWN COUNCIL

Corporate Services Committee Minutes of the meeting held on 4th March 2024 at 7.00pm.

Present:

Councillors:

C Slough

Chairman

J Carroll

E Cooper Y Farrell (Sub) (Sub)

W Henderson M Herber C Rollins

Officers:

Clare Evans

Town Clerk

Amanda Samuels

Administration Officer

Public:

0

Apologies:

Councillors:

E Costello

D Jones

12722 APOLOGIES & SUBSTITUTIONS

Apologies were received from Cllr Costello (Cllr Cooper substituted) and Cllr Jones (Cllr Farrell substituted).

12723 QUESTIONS FROM THE PUBLIC

None.

12724 DECLARATIONS OF INTEREST & REQUESTS FOR DISPENSATIONS

None.

12725 MINUTES

To approve the Minutes of the meeting held on 4th December 2023.

Resolved: To approve the M

To approve the Minutes of the meeting held on 4th December 2023

and for these to be signed by the Chairman.

12726 TO RECEIVE THE MINUTES OF THE FOLLOWING MEETINGS AND CONSIDER ANY RECOMMENDATIONS CONTAINED THEREIN

Personnel Sub-Committee: 9th October 2023

Resolved:

To receive the Minutes of the Personnel Sub-Committee meeting

of the 9th October 2023.

12727 INCOME AND EXPENDITURE REPORT

ON.

Members were provided with a copy of the Income and Expenditure Report, highlighting significant variances, for Corporate Services Committee to date.

12728 BANK AND CASH RECONCILIATION STATEMENTS

Members were requested to receive the monthly bank and cash reconciliation statements for November and December 2023 and January 2024.

Resolved:

- 1. To approve the monthly bank and cash reconciliation statements for November and December 2023 and January 2024:
- 2. For these along with the original bank statements to be signed by the Chair of Corporate Services Committee and the Council's RFO.

12729 LIST OF CHEQUE PAYMENTS

Members were provided with a list of payments for the period November 2023 to January 2024 (inclusive).

This report was provided for information.

12730 INVESTMENT REPORT

The Corporate Services Committee received the quarterly report on investments containing a forecast of capital expenditure, investment opportunities and a recommendation for further investment including: where, length and amount.

It was highlighted that the gross dividend yield from the property fund was 4.94% while the yield rate on the deposit account was 5.3%. This was something that Members might want to take into consideration when discussing the investment review report.

12731 INVESTMENT REVIEW REPORT

At the Corporate Services meeting held on the 4th December 2023 Members were advised that a report on the review of the Town Councils investments would be presented at this meeting.

It was highlighted that the initial investment of £600,000 in the Property Fund in 2014 was currently valued at £595,000. While the capital value had, historically, been higher than this, it was worth noting that annual interest continued to be received on this investment in the region of £30,000-40,000. Houghton Regis Town Council had been asked to assess its appetite for risk and to consider whether more secure investments would be advisable. A review had been carried out and it was felt that funds from the property fund should be withdrawn and consideration given to options with a more secure rating. Members voted for the recommendations as follows:



Proposed by Cllr Herber Seconded by Cllr Farrell Members voted unanimously to accept all recommendations

Resolved:

- 1. To give notice to the CCLA Property Fund that the council wants to withdraw its funds.
- 2. To subsequently invest these funds in the CCLA Deposit account as it is a AAA rated investment.
- 3. To confirm that the Council has an investment risk appetite comparable to at least a AA-rating or higher.
- 4. To use the Property fund 6-month notice period to investigate government gilts and investment opportunities at local banks and building societies further and report back to Corporate Services in due course.

12732 INSURANCE CLAIMS

Members were advised that there had been no insurance claims since the last meeting.

12733 REVIEW OF CHARGES 2024/2025

In accordance with Financial Regulation 9.3 Members were provided with a list of charges for 2023/24 which were under the control of the Committee. In order to support users of these facilities, it was suggested that Members consider applying the same charges for 2024/25.

Members were reminded, the information in regard to the hire of the small meeting room had been removed as this room was now occupied by office staff.

Resolved: To approve the charges for 2024/25 as attached.

12734 VAT RETURN & VAT ON SPORTING FEES - UPDATE

Members were provided with a copy of the VAT Return for quarters 1, 2 and 3 for financial year 2023/2024.

Members were advised that following this committee's decision to submit a reclaim of VAT for the period October 2019 to the end on the financial year 2023, a full refund had been received and had been distributed to those clubs who had paid VAT during this period.

12735 PHOTOCOPIER LEASE RENEWAL



The council's current photocopier lease was due to expire on the 30th June 2024. This lease agreement was for a period of 5 years.

Members were requested to agree to enter into a new lease agreement for a replacement copier.

Members were provided with a report with details of comparable quotes. The recommendation was to approve Company A to supply a quarterly lease at an amended figure of £127.80.

Cllr Henderson proposed an amendment to the recommendation to reflect the revised charge.

Seconded by Cllr Herber

Members agreed unanimously to the amendment

Cllr Henderson proposed the amended recommendation Seconded by Cllr Herber

Members agreed unanimously to the amended recommendation

Resolved:

To enter into a contract with Latent Digital Solutions for the supply, installation and maintenance of a Ricoh copier at a quarterly lease of £127.80 with copying charges of mono copies at £0.003 per copy and colour copies at £0.03 per copy, for a period of 5 years.

12736 DATA PROTECTION POLICY & DATE RETENTION POLICY

Members were provided with a report and advised that the Town Council's Data Protection Policy was last reviewed on the 25th November 2019. Since there had been no changes to Data Protection legislation the Data Protection Policy remained fit for purpose.

Houghton Regis Town Council was obliged to retain documentation for a number of purposes, in relation to data, and in order for the Town Council to comply with these obligations a Data Retention Policy had been produced.

It was confirmed that the retention period for data was six years, after which the information needed to be deleted. This was in line with NALC and SLCC best practice guidelines.

Resolved:

- 1) To recommend to Town Council the adoption of the Town Councils Data Protection Policy
- 2) To recommend to Town Council the adoption of the Town Councils Data Retention Policy



12737 REFERENCES POLICY

Members were reminded that at the last meeting of Corporate Services meeting held on the 4th December 2023 Members deferred the adoption of the draft Town Council Reference Policy until further advice had been sought, in regard to whether a reference could be provided indefinitely. The adoption of the Town Council Safer Recruitment & Selection Policy, which would automatically guarantee an interview to a candidate with a disability who met the essential criteria of the post, had also been deferred while advice was sought.

Members were informed that the References Policy was a new policy, however, the Safer Recruitment & Selection Policy and the Equality, Diversity and Inclusion Policy were updated documents.

Members had been in favour of Houghton Regis Town Council providing references indefinitely; however, based on HR advice and Data Protection and Retention timelines, references should only be provided for 6 years. It was suggested that an open reference could be offered to employees as part of the exit process, which would confirm their term of employment with the Council.

The Safer Recruitment Policy and the Equality, Diversity and Inclusion Policy would enable Houghton Regis Town Council to guarantee an interview to disabled applicants who met the essential criteria for the role. It was felt that it would be a positive move if a logo to reflect this could be included on the application form.

Resolved:

- 1) To recommend to Town Council the adoption of the Town Council's References Policy.
- 2) To recommend to Town Council the adoption of the revised Town Council's Safer Recruitment & Selection Policy.
- 3) To recommend to Town Council the adoption of the revised Town Council's Equality, Diversity and Inclusion Policy

12738 EXCLUSION OF PRESS AND PUBLIC

- Staff Salaries
- Staff appraisal outcomes

Resolved:

In accordance with Section 1(2) of the Public Bodies (Admission to Meetings) Act 1960, the public and press be excluded from the meeting during the consideration of the item set out below on the grounds that publicity would be prejudicial to the general interest by reason of the confidential nature of the business to be transacted.

12739 PAY SCALES 2024/25



At the Personnel Sub-Committee meeting held on the 15th January 2024, members received a list of the Salary Point number for all staff along with overtime rates, additional payments, mileage rates and employer and employee pension contribution rates and to resolve (minute number PE305) to recommend to Corporate Services that these be noted and signed by the Chair Corporate Services at its meeting on 4th March 2024.

Resolved:

To note the list of the Salary Point number for all staff along with overtime rates, additional payments, mileage rates and employer and employee contributions rates and for this list to be signed by the Chair of Corporate Services.

12740 STAFF APPRAISALS

Members were provided with a report on the outcomes of the autumn staff appraisal process.

Resolved:

- 1. To note the update on the Autumn staff appraisals;
- 2. To receive and approve the summary of the Clerk's appraisal completed on 13th December 2023.

The Chairman declared the meeting closed at 8.25pm Dated this 10th day of June 2024

Chairman

A.J. Jones.

HOUGHTON REGIS TOWN COUNCIL

Corporate Services Committee Minutes of the meeting held on 30th April 2024 at 7.00pm.

Present:

Councillors:

C Slough

Chairman

J Carroll

E Costello

Y Farrell (Sub)

W Henderson M Herber C Rollins

Officers:

Clare Evans

Town Clerk

Public:

0

Apologies:

Councillors:

D Jones

12810 APOLOGIES & SUBSTITUTIONS

Apologies were received from Cllr Jones (Cllr Farrell substituted).

12811 QUESTIONS FROM THE PUBLIC

None.

12812 DECLARATIONS OF INTEREST & REQUESTS FOR DISPENSATIONS

None.

12813 EXCLUSION OF PRESS AND PUBLIC

Ongoing Staffing Matter

Resolved:

In accordance with Section 1(2) of the Public Bodies (Admission to Meetings) Act 1960, the public and press be excluded from the meeting during the consideration of the item set out below on the grounds that publicity would be prejudicial to the general interest by reason of the confidential nature of the

business to be transacted.

12814 ONGOING STAFFING MATTER

Members received a report in regard to an ongoing staffing matter.

Resolved: To agree the suggestion put forward.

The Chairman declared the meeting closed at 7.30pm Dated this 10th day of June 2024

Chairman

Q.J. Jones.

HOUGHTON REGIS TOWN COUNCIL

Planning Committee Minutes of the meeting held on 22nd April 2024 at 7.00pm

Present:

Councillors:

C Slough

Chairman

J Carroll

E Cooper M Herber

D Jones D Taylor

Officers:

Debbie Marsh

Head of Corporate Services

Amanda Samuels

Administration Officer

Apologies:

Councillors:

Emma Billington

12781 APOLOGIES AND SUBSTITUTIONS

Apologies were received from Councillor Billington. Members noted the vacancy on this committee had now been filled by newly elected Councillor Debbie Taylor.

12782 **QUESTIONS FROM THE PUBLIC**

None.

12783 SPECIFIC DECLARATIONS OF INTEREST

None.

12784 **MINUTES**

To approve the Minutes of the meeting held on the 2nd April 2024.

To approve the Minutes of the meeting held on 2nd April 2024 and Resolved for these to be signed by the Chairman.

PLANNING MATTERS 12785

(a) The following planning applications were considered:

CB/24/00776/FULL

Single storey rear and side extension. Rear fence relocation.

(click for more

39 Farriers Way, Houghton Regis, Dunstable, LU5 5FF Mrs

details)

Madalina Prisecaru

2

Houghton Regis Town Council raised objections to the fence relocation on the grounds that rear fence relocation would:

- Have a detrimental impact on the visual amenity of the area.
- Have a detrimental impact on the highway visibility for pedestrians and vehicular users.
- Be likely to set a precedent that would have a detrimental impact on the original design aspirations.

Houghton Regis Town Council endorsed the observations made by the Tree & Landscape Officer, in their report, which opposed the enclosure of amenity land.

In addition to this Houghton Regis Town Council noted their concern that the proposed development would abut the neighbouring properties garage and would leave the neighbouring property owner minimal space for carrying out any future repairs.

Noted:

CB/24/00910/NMA (click for more details) Non-material amendment to planning permission CB/18/04471/FULL (48 new residential units) Amendment to the wording of Condition 10 (Archaeology) Oakwell Park, Thorn Road, Houghton Regis, Dunstable, LU5 6JH

CB/24/01030/DOC (click for more details)

Discharge of Condition 9 against planning permission ref. CB/12/03613/OUT (Outline planning permission with the details of access, appearance, landscaping, layout and scale reserved for later determination. Development to comprise: up to 5,150 dwellings (Use Class C3); up to 202,500 sqm gross of additional development in Use Classes: A1, A2, A3 (retail), A4 (public house), A5 (take away); B1, B2, B8 (offices, industrial and storage and distribution); C1 (hotel), C2 (care home), D1 and D2 (community and leisure); car showroom; data centre; petrol filling station; car parking: primary substation; energy centre; and for the laying out of the buildings; routes and open spaces within the development; and all associated works and operations including but not limited to: demolition; earthworks; engineering operations. All development, works and operations to be in accordance with the Development Parameters Schedule and Plans.) Houghton Regis North Site 1, Land on the northern edge of Houghton Regis

CB/24/01002/TDM (click for more details) Telecommunications Determination Masts: Erection of 20m High Pole on new root foundation, together with 3No. Antennas, 2No Cabinets and associated ancillary works. Houghton Park Car Park, Parkside Drive, Houghton Regis

Comments: Members noted that the proposed site for the mast was next to the car park entrance at Parkside Rec; however, they were unaware of any consultation having taken place. As the land was leased from CBC by Houghton Regis Town Council, it was felt that some notification should have been received.

Members requested that CBC was approached to establish if it was providing the land and, if so, on what basis.

Noted:

Permissions / Approvals / Consents

CB/23/03976/ADV (click for more details) Advertisement: 2 no illuminated fascia signs & 2 no illuminated box projecting signs. Tithe Farm Post Office, 8 Hillborough Crescent, Houghton Regis, Dunstable, LU5 5NS

Refusals:

CB/23/04109/LB (click for more details) Listed Building: Conversion of threshing barn to form three office units with associated external alterations, part demolition, extension, external alteration and conversion of stable to provide a single dwelling, demolition of existing commercial unit and erection of 6 dwelling houses including associated parking, landscaping and boundary treatments. Manor Farm, Sewell Lane, Sewell, Dunstable, LU6 1RP

Withdrawals:

details)

CB/24/00057/FULL Removal and relocation of fence. Change of use of amenity for more land to residential garden land. 44 Bidwell Hill, Houghton Regis, Dunstable, LU5 5EP

STRATEGIC DEVELOPMENT SITES/LOCAL PLAN-12786 **UPDATE/PROGRESS**

Woodside Link – No substantive update to report.

A5 M1 Link – No substantive update to report.

All Saints View – No substantive update to report.

Linmere – No substantive update to report.

Bidwell West - Although not specifically Bidwell West, Members responded to the proposed street naming of the Red Cow farm development, land off Bedford Road, Bidwell. It was noted that all suggestions provided by Houghton Regis Town Council had been discounted and the Developers now proposed Belleview Drive as a potential name. Members expressed disappointment at this suggestion, which they felt was inappropriate and did not reflect the historical aspect of the site. It was felt that the name should be rejected and the discussion on the street naming be put onto a future agenda.

Kingsland – No substantive update to report.

Windsor Drive – No substantive update to report.

Section 106 Monies – No substantive update to report.

To note the information Resolved:

The Chairman declared the meeting closed at 7.33pm

Dated this 13th day of May 2024

Chairman



HOUGHTON REGIS TOWN COUNCIL

Data Protection Policy

| Date of Approval: | 28 th September 2015 |
|---------------------|--|
| Date of Review: | 25 th November 2019; 4 th March 2024 |
| Date of Re-approval | 20 th July 2020; 17 th June 2024 |

Based on NALC Legal Topic Note 38, Data Protection November 2018

1.0 Scope

This policy must be complied with fully by all members, staff, agents, partners and contractors of Houghton Regis Town Council who collect, keep, process or deal with personal data for or on behalf of Houghton Regis Town Council.

Houghton Regis Town Council supports the objectives of the Data Protection Act 2018 (the DPA) and the GDPR (which also forms part of UK law) and intends to conform to the requirements of the Act at all times.

Houghton Regis Town Council needs to collect and use certain types of information about people with whom it deals in order to operate. This includes information relating to current, past and previous employees, suppliers, residents and others with whom it communicates.

Houghton Regis Town Council, as a data controller, pays a data protection fee to the Information Commissioner's Office (ICO) under the Data Protection (Charges and Information) Regulations 2018.

2.0 The Data Protection Act 2018 (DPA)

The DPA establishes a framework of rights and duties which are designed to safeguard personal data. This framework balances the legitimate needs of organisations to collect and use personal data for business and other purposes against the right of individuals to respect for the privacy of their personal details. The Act stipulates that anyone processing personal data must comply with **Six Principles** of good practice. These Principles are legally enforceable.

The Principles require that personal information:

- 1. Shall be processed fairly and lawfully and in a transparent manner in relation to the data subject;
- 2. Shall be obtained only for specified, explicit and lawful purposes and shall not be further processed in any manner incompatible with that purpose or those purposes;
- 3. Shall be adequate, relevant and not excessive in relation to the purpose or purposes for which it is processed;
- 4. Shall be accurate and where necessary, kept up to date;
- 5. Shall be kept in a form that permits identification of data subjects for no longer than is necessary for the purposes for which the personal data is processed;
- 6. Shall be processed in a manner that ensures appropriate security of the personal data including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.

Definition of the Act are

"Controller" means the natural of legal person which, alone or jointly with other, determines the purposes of and means of the processing of personal data;

"Data subject" means the identified or identifiable living individual to whom personal data relates;

Personal data is defined as any information relating to an identified or identifiable living individual;

Identifiable living individual mean a living individual who can be identified, directly or indirectly, in particular by reference to-

- (a) an identifier such as a name, an identification number, location data or an online identifier, or
- (b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identify of the individual.

Sensitive personal data is defined as personal data consisting of information as to:

- Racial or ethnic origin;
- Political opinion;
- Religious or other beliefs;
- Trade union membership;
- Processing of genetic data and or biometric data
- Sexual life or sexual orientation:

3.0 Implementation of the DPA

Through appropriate management Houghton Regis Town Council will:

- Ensure that data is collected and used fairly and lawfully;
- Process personal data only in order to meet operational needs or fulfill legal requirements;
- Take steps to ensure that personal data is up to date and accurate;
- Establish appropriate retention periods for personal data;
- Ensure that data subjects' rights can be appropriately exercised;
- Provide adequate security measures to protect personal data;
- Ensure that a nominated officer (Town Clerk) is responsible for data protection compliance and provides a point of contact for all data protection issues;
- Expect all of its employees and councillors to comply fully with this policy and the principles of the DPA. Deliberate beaches of this policy will be considered as gross misconduct. Individuals, as well as the Town Council, can be prosecuted for breaches of the Data Protection Act;
- Provide adequate training for all staff responsible for personal data;
- Ensure that everyone handling personal data knows where to find further guidance;
- Ensure that queries about data protection, internal and external to the organisation, is dealt with effectively and promptly;
- Regularly review data protection procedures and guidelines within the organisation

4.0 Processing Personal Data

Personal data must be processed fairly and lawfully in accordance with the provisions of the DPA.

Personal data may only be processed for notified purposes as stated with the DPA.

Anyone with responsibility for holding or collecting data must ensure that data kept and processed about any data subject is accurate and up to date. All due skill and care must be taken. Data must not be excessive to need, and superfluous data must be destroyed or removed from the system.

Houghton Regis Town Council is responsible for ensuring compliance with this policy and nominates the Town Clerk to ensure compliance with the Act and ensure that members of staff are aware of the provisions of the Act. In this role, The Town Clerk will be known as the Data Protection Act Representative. The nomination of such a person shall not release other members of staff from compliance with this Act and this policy.

Any processing of sensitive data must comply with the special and more stringent rules set out in the DPA.

5.0 Security and Registration

Each member, member of staff and data holder are responsible for ensuring that data cannot be accessed by unauthorised personnel and to ensure that data cannot be tampered with, lost or damaged. All superfluous data must be disposed of in a secure manner.

The Information Commissioner enforces and oversees the DPA and the Freedom of Information Act 2000. The Information Commissioner keeps a register of all organisations which process data. The Council shall submit a notification to the Information Commissioner and pay the prescribed fee in accordance with legislative requirements currently in force, which will be dealt with by the Town Clerk. Members and staff must furnish the Town Clerk with any information requested for this purpose. Members and staff must notify the Town Clerk if, during the course of any years, this information changes, and the Town Clerk must update the register entry accordingly. Members may have to register personally with the Information Commissioner with respect to constituency or party records.

6.0 Agents, Partner Organisations and Contractors

If a contractor, partner organisation or agent is appointed or engaged to collect, hold, process or deal with personal data for or on behalf of the Council or if they will do so as part of the services they are providing to Council, the Town Clerk must confirm that the agent, partner organisation or contractor is able, willing and does comply with the DPA. There must be specific obligations in every such partnership agreement and contract requiring the partner/contractor to comply with the DPA.

7.0 Disclosure of Personal Data

Personal data will only be disclosed in accordance with the provisions of the DPA.

8.0 Rights of Data Subjects

A person about whom information is held is, subject to any exemptions applying, entitled to:

- (a) be informed by the data controller as to whether any information is held on then along with;
 - (i) a description of the data; and
 - (ii) a copy of the information
- (b) request and receive information giving:
 - (i) the purposes for which the data is being held
 - (ii) the recipients
 - (iii) the source of the data
- (c) restrict processing of their data

- (d) object to the processing of personal data for direct marketing purposes
- (e) not to be subject to automated decision-making
- (f) receive compensation from the data controller and/or the data processor for the damage suffered as a result of an infringement of GDPR
- (g) obtain from a data controller without undue delay the rectification of inaccurate personal data
- (h) erase personal data
- (i) be notified by a data controller when a personal data breach is likely to result in a high risk to a data subject's rights
- (j) to receive a copy of personal data or to transfer personal data to another data controller (data portability)

Access to personal data held by a data controller must be dealt with within one month of request, free of charge. Where requests are manifestly unfounded or excessive, in particular because they are repetitive, the data controller may charge a fee for providing the information or refuse to respond.

9.0 Disclosure to and about Third Parties

Personal data must not be disclosed about a third party except in accordance with the DPA. If it appears absolutely necessary to disclose information about a third party to a person requesting data about themselves advice must be sought from the Data Protection Act Representative.

10. Inaccurate Data

If an individual complains that the data held about them is wrong, incomplete or inaccurate, the position should be investigated thoroughly including checking with the source of the information. In the meantime, a caution should be marked on the person's file that there is a question mark over the accuracy. An individual is entitled to apply to the court for a correcting order and it is obviously preferable to avoid legal proceedings by working with the person to correct the data or allay their concerns.

11. Requests by Individuals to Stop Processing Information

If data is properly held for communication purposes, an individual is entitled to require that this is ceased as soon as possible. Requests must be made in writing but generally all written or oral requests should be heeded as soon as they are made. The cessation must be confirmed in writing.

If data is held for any other purposes an individual may request that processing ceases if it is causing them unwarranted harm or distress. This does not apply if they have given their consent, if the data is held in connection with a contract with the person, if the Council is fulfilling a legal requirement or if the person's vital interests are being protected. Valid written requests must be heeded within 21 days. The cessation must be confirmed in writing.

12. Complaints

Any complaint or concern expressed by an individual in connection with the DPA must be reported to the Town Clerk immediately in case legal action is taken. The Town Clerk will ensure that there has been no breach of the DPA and, if so, take the necessary remedial action.

13. Exemptions

There are a number of purposes which are exempt from certain provisions of the DPA. Clarification on the scope of exemptions can be sought from the Town Clerk.

14. Violations of Rules and Procedures

It is the responsibility of all members of staff to report any suspected breaches of the DPA, or of this policy, to the Town Clerk.

It is the responsibility of all members to report any suspected breaches of the DPA, or this policy, to the Town Clerk or the Deputy Town Clerk.

Failure to comply with this policy by employees of the Council may result in disciplinary action being taken. Failure to comply by members of the Council may constitute a breach of the Members' Code of Conduct. Failure to comply by partners, agents or contractors may constitute a breach of their agreements.

15. Further Information and Other Related Policies

If in doubt about any aspect of this policy, the Town Clerk should be consulted.

Other related policies include the Equal Opportunities Policy and the Freedom of Information Policy.

For more information on the Data Protection Act, the Information Commissioner's website provides useful guidance, https://ico.org.uk/for-organisations/guide-to-data-protection/

This policy will be monitored and reviewed by Corporate Services Committee every 4 years or in response to changes in legislation



Approved: 17th June 2024

HOUGHTON REGIS TOWN COUNCIL

DATA RETENTION POLICY

| Date of Approval: | 17 th June 2024 |
|---------------------|----------------------------|
| Date of Review: | 4 th March 2024 |
| Date of Re-approval | |

Based on NALC Legal Topic 40, 3rd August 2022

Contents

- 1. Introduction
- 2. Strategic Approach to Record Management
- 3. Staff Responsibilities
- 4. Periods of Retention
- 5. Record Disposal
- 6. Annex A Table of documents, by activity.
- 7. Policy review

1. Introduction

1.1 Houghton Regis Town Council is obliged to maintain and retain documentation for a number of purposes, including audit, tax liabilities and in the event of legal disputes and proceedings. Subject to those reasons, papers and records may be destroyed if they are no longer of use or relevance.

1.2 Both the Freedom of Information Act 2000 (FOIA) and the UK GDPR (General Data Protection Regulation) require public bodies to manage information and its access in particular ways.

2. Strategic approach to record management

- 2.1 Houghton Regis Town Council's policy on record management will enable the Council to:
 - Comply with the relevant legislation and codes of practice,
 - Create authentic, reliable and useable records,
 - Support the Council's functions, including asset management,
 - Document the Council's decisions and activities,
 - Reduce storage costs,
 - Facilitate the paperless office,
 - Enable the efficient and accurate retrieval of information,
 - Dispose correctly of records no longer required.
- 2.2 The Town Clerk will be responsible for record management. All initial queries should be made to the Town Clerk.
- 2.3 The DPO may undertake regular reviews of this policy to verify that it is in effective operation and advise of any changes for ongoing improvement.

3. Staff responsibility

- 3.1 All staff are obliged to:
 - Keep accurate records in an organised and accessible form,
 - Keep records for only as long as necessary,
 - Document actions and decisions in records,
 - Document reasons for the disposal of records,
 - Ensure all records created by the Town Council are relevant, complete and accurate, without any unsubstantiated or subjective commentary, and protected against unauthorised addition, deletion, alteration, use or concealment.

4. Periods of retention

- 4.1 The minimum periods for which various types of records must be kept are set out in the Retention Schedule at Annex A. These reflect statutory requirements, codes of practice and recommendations published by professional and other bodies. In the absence of any guidance, it will be the responsibility of the Town Clerk to determine a suitable retention period.
- 4.2 At the end of the retention period, the record must be assessed to determine whether it should be retained for a further period. This is particularly relevant where the record has been the subject of a request for access to information under the Data Protection Act (DPA) or the Freedom of Information Act (FOIA). This is the case even where access to information has been refused, as the record should be retained until the end of the period in which an appeal can be lodged or the appeals procedure exhausted.

5. Record disposal

5.1 Records designated for disposal must be securely disposed of to preserve confidentiality. No record is to be disposed of without the approval of the Town Clerk, reasons must be given for disposal, and a note made of which records are destroyed with their date of destruction.

6. ANNEX A

Types of documentation by activity:

Accounting

| Documents | Format | Location | Retention | Additional |
|-----------------|-----------------|-----------------|----------------|------------|
| | | | Period | Info |
| Receipt and | Paper based and | Rialtas | Indefinite | Archive |
| payment | digital | Software, Safe | | |
| accounts | | room, shared | | |
| | | network | | |
| Bank | Paper based and | Shared network | Last completed | Audit and |
| statements, | digital | | audit year | management |
| including | | | | |
| deposit/savings | | | | |
| accounts | | | | |
| Bank paying in | Paper | Small safe | Last completed | Audit and |
| books | | | audit year | management |
| Cheque books | Paper | Small safe | Last completed | Audit and |
| | | | audit year | management |
| Paid invoices | Paper based and | Rialtas | 6 years | VAT and |
| | digital | Software, | | HMRC |
| | | shared network, | | Compliance |

Approved: 17th June 2024

| | | lever arch files (Finance Officer) | | Handbook Manual CH15400 |
|--|-------------------------|--|--|--|
| Paid cheques | Paper based and digital | | 6 years | Limitation Act 1980 (as amended) |
| VAT Records | Paper based and digital | Rialtas Software, lever arch files (Finance Officer) | 6 years generally but 20 years for VAT on rents | VAT |
| Petty cash, postage and telephone books | Paper based and digital | Small safe and shared network | 6 years | Tax, VAT, and Limitation Act 1980 (as amended) |
| Investments | Paper based and digital | Shared network Filing room | Indefinite | Audit and management |
| Cash book and Accounts Reconciliations | Digital | Rialtas Software, shared network | Financial year plus 6 years | HMRC Compliance Handbook Manual CH15400 |
| Payroll records | Digital | Rialtas Software, shared network | Financial year plus 6 years | HMRC Compliance Handbook Manual CH15400 |
| Payroll forms | Digital | Shared Network Rialtas Software | Financial year plus 6 years after employment ended | Management |
| Records relating to staff Pension contributions | Digital | Shared Network Rialtas Software | End of Scheme plus 6 years | The Retirement Benefits Schemes (Information Powers) Regulations 1995 s.15 |

Administration (Mayoral)

| Documents | Format | Location | Retention | Additional |
|----------------|---------|----------------|---------------|------------|
| | | | Period | Info |
| Mayor's | Digital | Shared Network | Rolling list, | Management |
| Christmas Card | | | amended each | |
| Labels | | | year. | |

| Daia Resembon 1 oncy | | | | |
|--|---------|---|---|---|
| Mayor's Christmas Card List – GDPR Forms | Digital | Shared Network | Until requests are made to remove the addressee from the list (i.e. no longer a resident) | UK GDPR/DPA 2018 Must be securely disposed of if the individual exercises their right to be forgotten. |
| Mayoral Event GDPR Forms | Digital | Shared Network | Until requests are made to remove the addressee from the list (i.e. no longer a resident) | UK GDPR/DPA 2018 Must be securely disposed of if the individual exercises their right to be forgotten. |
| Mayor's Consort contact details | Digital | Shared Network | 4 years (Council term) | Management |
| Mayor's Consort Disabilities or allergies | Digital | Shared Network | End of post | Management |
| Invitations for Mayor of Deputy | Digital | Shared Network | 8 years (2 Council Terms) | Management |
| Invitations for Mayor and Deputy | Paper | Labelled Folders on desk of Civic and Events Manager | 1 year | Management (given to Mayor / Deputy at end of the Mayoral Term, with personal contact details removed). |
| Mayoral / Deputy Mayor's Engagement Forms | Digital | Shared Network | 8 years (2 Council Terms) | Management |
| Postal Correspondence | Digital | Shared Network | 8 years (2 Council Terms) | Management |
| Electronic Correspondence | Digital | Shared Network | 8 years (2 Council Terms) | Management |
| Log of Events | Digital | Shared Network | Permanent | Archives |
| Mayoral Year Book | Digital | Shared Network | Permanent | Archives |

| Mayoral | Digital | Shared Network | Permanent | Archives |
|-------------|---------|----------------|------------|------------|
| photographs | | | | |
| Mayoral / | Digital | Shared Network | Until | Management |
| Deputy | | | superseded | |
| Mayor's | | | | |
| Handbook | | | | |

Administration (Meetings)

| Documents | Format | Location | Retention Period | Additional Info |
|---|--------------------------|---|---|--------------------|
| Minute Books | Digital and paper format | Large safe, Shared Network, Town Council website | Indefinitely | |
| Agendas and reports for Full Council, Committees, Sub-committees and Working Groups | Digital Paper copy | Shared Network Filing room | Date of meeting plus 8 years | Management |
| Draft Minutes | Digital Note form | Shared Network Personal notebooks | As soon as formal minutes are produced. However typed minutes are draft until approved. | Management |
| Calendar of Meetings | Digital | Shared Network | 4 years | Management |
| Audio / Video recordings of Meetings | Digital | Shared Network YouTube | Until formal minutes are approved. | Management |
| Working Group Co-optees | Digital | Shared Network | 4 years (1 Council term) | Management |

Administration (Members)

| Documents | Format | Location | Retention Period | Additional Info |
|------------------------------|---------|---------------------------|---------------------|---|
| Record of meeting attendance | Digital | Shared Network Website | | Local Government Act 1972 Schedule 12 para 40 |

| Register of | Digital | Shared Network | Date of next | Management |
|-------------------|------------|----------------|-------------------|-----------------|
| Members | | Website | election plus | υ |
| addresses | Paper copy | Officers | two years | |
| Register of | N/A | | Date of next | Localism Act |
| Members | | | election plus 6 | 2011 Section 29 |
| interests, | | | years | |
| register of gifts | | | | |
| and hospitality | | | | |
| and register of | | | | |
| third-party | | | | |
| transactions | | | | |
| Records | | | Financial year | Management |
| relating to | | | of receipt plus 8 | |
| receipt of gifts | | | years | |
| Documents | Digital | Shared Network | Date of Code of | Localism Act |
| relating to Code | | Website | Conduct plus 6 | 2011 Section 28 |
| of Conduct | | | years | |
| Records related | Digital | Shared Network | Date of | Localism Act |
| to the | | | investigation | 2011 Section 28 |
| investigation of | | | completed plus | |
| complaints | | | one year. | |
| about breaches | | | | |
| of the Members | | | | |
| Code of | | | | |
| Conduct | | | | |
| Documents | Digital | Shared Network | Current year | Management |
| relating to the | | | plus 6 years | |
| creation and | | | | |
| management of | | | | |
| members | | | | |
| training and | | | | |
| induction | | | | |

${\bf Administration}\;(Transparency)$

| Documents | Format | Location | Retention | Additional |
|------------------|------------|----------------|----------------|--------------|
| | | | Period | Info |
| Council | Digital | Shared Network | 8 years (2 | Local |
| Expenditure | | Website | Council terms) | Government |
| | | | | Transparency |
| | | | | Code 2015 |
| Grants | Digital | Shared Network | 8 years (2 | Local |
| Approved | Paper Copy | Lever arch | Council terms) | Government |
| | | folder on | | Transparency |
| | | Community | | Code 2015 |
| | | Services | | |
| | | managers desk | | |
| Fraud | Digital | Shared Network | 8 years (2 | Local |
| Reporting | | | Council terms) | Government |

| | | | | Transparency Code 2015 |
|-------------|---------|----------------|----------------|------------------------|
| Procurement | Digital | Shared Network | 8 years (2 | Local |
| | 8 | | Council terms) | Government |
| | | | | Transparency |
| | | | | Code 2015 |

Allotments

| Documents | Format | Location | Retention Period | Additional Info |
|--|-----------------------|--|---------------------|-------------------------|
| Register and plans | Digital Paper copy | Rialtas Software, Shared Network | Indefinite | Audit and Management |
| Records regarding allotment holders | Digital | Rialtas Software, Shared Network | Tenure of plot | Management |
| Legal documentation | Digital | Shared Network | Indefinite | Management |

Annual Report

| Documents | Format | Location | Retention Period | Additional Info |
|---------------|---------|---------------------------|---------------------|---|
| Annual Report | Digital | Shared Network Website | Permanent | Record of Council activity / Service delivery |

Asset Management

| Documents | Format | Location | Retention | Additional |
|---------------|---------------|-------------|------------------|------------|
| | | | Period | Info |
| Microsoft | Digital - | Cloud based | M365 | Management |
| Licences M365 | Microsoft 365 | | passwords | |
| | | | changed after | |
| | | | employee has | |
| | | | left HRTC. | |
| | | | Data (emails | |
| | | | etc) accessed | |
| | | | only by those | |
| | | | with passwords. | |
| | | | After M365 | |
| | | | Licence for a | |
| | | | user is removed | |
| | | | emails have a | |
| | | | 30 days | |
| | | | retention period | |
| | | | unless converter | |

| | | | to a shared mailbox, then emails are retained or as long as necessary. | |
|--------------|---------|----------------|--|------------|
| Data back up | Digital | HRTC Server | 30 days back up | Management |
| | | Techies Server | Permanent | _ |
| | | | retention of data | |
| | | | till user deletes | |
| | | | information | |

Asset Valuation

| Documents | Format | Location | Retention Period | Additional Info |
|----------------|---------|----------------|---------------------|--------------------|
| Asset Register | Digital | Shared Network | Permanent | Management |

Audit (Internal)

| Documents | Format | Location | Retention Period | Additional Info |
|--------------|---------|----------------|------------------------------|--------------------|
| Audit report | Digital | Shared Network | 8 Years (2 Council terms) | Management |

Audit (External)

| Documents | Format | Location | Retention | Additional |
|-------------|---------|----------------|-----------|------------|
| | | | Period | Info |
| Audit | Digital | Shared Network | Permanent | Management |
| Submission | | | | |
| Audit | Digital | Shared Network | Permanent | Management |
| Supporting | | | | _ |
| Documents | | | | |
| Audit | Digital | Shared Network | Permanent | Management |
| Conclusion | | | | _ |
| Audit | Digital | Shared Network | Permanent | Management |
| Certificate | | | | _ |

Bedford Square Public Conveniences

| Documents | Format | Location | Retention Period | Additional Info |
|---------------|---------|----------------|---------------------|--------------------|
| Service Level | Digital | Shared Network | Indefinite | Management |
| Agreement | | | | |

Approved: 17th June 2024

| (Legal | | |
|----------------|--|--|
| Documentation? | | |

Budget setting

| Documents | Format | Location | Retention | Additional |
|----------------|---------|----------------|----------------|------------|
| D 1 | D: : 1 | D' 1 | Period | Info |
| Budget setting | Digital | Rialtas | Financial year | HMRC |
| calculations | | Software | plus 6 years | Compliance |
| | | Shared Network | | Handbook |
| | | | | Manual |
| | | | | CH15400 |
| Approved | Digital | Rialtas | Financial year | HMRC |
| Budgets | | Software | plus 6 years | Compliance |
| | | | | Handbook |
| | | | | Manual |
| | | | | CH15400 |
| Budget | Digital | Rialtas | Financial year | HMRC |
| monitoring | | Software | plus 6 years | Compliance |
| _ | | | | Handbook |
| | | | | Manual |
| | | | | CH15400 |

Buildings and Recreation Grounds (Pavilions, Bowls Club, Workshop, Houghton Regis Memorial Hall and Town Council Offices, Village Green, Parkside Rec, Tithe Farm, Moore Crescent, Orchard Close, Windsor Drive, Thorn.

| Documents | Format | Location | Retention Period | Additional Info |
|--|---|--|---------------------|---|
| Deeds of Titles Conveyancing information | Paper based and digital | Large Safe Filing Room Shared Network | Indefinite | Management |
| Searches and surveys | Paper based and digital | Filing Room Shared Network | Indefinite | Management |
| Leases | Paper based and digital | Filing Room Shared Network | Indefinite | Management |
| Play Area Equipment inspections | Paper based, pre – 2020. Digital post 2020 – app based. | Filing Room Shared network Online App stored by a third party, | 21 years | Limitation Act 1980 (as amended) Personal Injury Claims |

Cemetery

| Documents | Format | Location | Retention Period | Additional Info |
|---|--------------------------|---|---------------------|---|
| Register of fees collected, register of burials, register of purchased graves, register/plan of grave spaces, register of memorials, applications for interment, applications for right to erect memorials, disposal certificates, and copy certificates of grant of exclusive right of burial. | Digital and paper copies | Safe room, Photocopying room Rialtas Software | Indefinite | Archives and Local Authorities Cemeteries Order 1977 (SI. 204) |
| Headstone Safety checks | Paper based, | Workshop | 21 years | Limitation Act 1980 (as amended) Personal Injury Claims |

Christmas Lights / Christmas Tree

| Documents | Format | Location | Retention | Additional |
|---------------|---------|----------------|----------------|------------|
| | | | Period | Info |
| Third Party | Digital | Shared Network | 8 years (2 | Management |
| Risk | | | Council terms) | |
| Assessments | | | | |
| Service Level | Digital | Shared Network | 8 years (2 | Management |
| Agreements | | | Council terms) | |
| Third Party | Digital | Shared Network | 8 years (2 | Management |
| Insurances | | | Council terms) | |

Community Events

| Documents | Format | Location | Retention Period | Additional Info |
|---|------------------|-------------------------------|------------------------------|--|
| Databases for events and trips | Digital | Shared network | 1 year | Management Must be securely disposed of if the individual exercises their right to be forgotten. |
| Event Planning documentation (i.e., TTRO's, SAG info, site plans etc. | Digital | Shared Network | 8 years (2 Council terms) | Management |
| HRTC Risk Assessments | Digital | Shared Network | 21 years | Management and Limitation Act 1980 (as amended) Personal Injury Claims |
| Programmes /Orders of Service | Paper Digital | Filing Room Shared Network | Permanent | Record of event / archiving |
| Booking Forms | Digital | Shared Network | 1 year | Management |
| Third Party Risk Assessments | Digital | Shared Network | 21 Years | Management and Limitation Act 1980 (as amended) Personal Injury Claims |
| Service Level Agreements | Digital | Shared Network | 8 years (2 Council terms) | Management |
| Letters regarding events | Digital | Shared Network | 8 years (2 Council terms) | Management |
| Third Party Insurances | Digital | Shared Network | 21 Years | Management and Limitation Act 1980 (as amended) Personal Injury Claims |
| Invitations | Digital | Shared Network | 8 years (2 Council terms) | Management |

| Guest lists and invitations | Digital | Shared Network | After completion of event | Management |
|--|---|---|--|---|
| Competition details (guidelines, rules and purpose) | Digital | Shared Network | 8 years (2 Council terms) | Management |
| Competition entries | Digital | Shared Network | End of competition | Management |
| Competition – Parental Consent for publication | Digital Paper based copies of cards etc | Shared Network Social media Filing Room | For as long as they are in the public domain | UK GDPR/DPA 2018 |
| Skate Park Competition entry forms and parental consent | Digital | Shared Network | 21 years from the date of the event | Limitation Act 1980 (as amended) Personal Injury Claims |

Complaints from the public

| Documents | Format | Location | Retention | Additional |
|------------|-----------------|----------------|----------------|------------|
| | | | Period | Info |
| Complaints | Paper based and | Shared Network | 8 years (2 | Management |
| | digital | | Council terms) | |
| Responses | Paper based and | Shared Network | 8 years (2 | Management |
| | digital | | Council terms) | |

Consultations (Public)

| Documents | Format | Location | Retention | Additional |
|------------|---------|----------------|----------------|------------|
| | | | Period | Info |
| Paper and | Digital | Shared Network | 8 years (2 | Management |
| Electronic | | | Council terms) | |
| surveys | | | | |

Consultation Responses (Public)

| Documents | Format | Location | Retention | Additional |
|---------------|---------|----------------|-----------------|------------|
| | | | Period | Info |
| Paper and | Digital | Shared Network | 1 Year from the | Management |
| Electronic | | | end of the | |
| responses | | | consultation | |
| Collated | Digital | Shared Network | 8 years (2 | Management |
| responses and | | | Council terms) | |
| associated | | | | |
| reports | | | | |

Contracts / Tenders

| Documents | Format | Location | Retention | Additional |
|------------------|---------|----------------|-------------------|----------------|
| | | | Period | Info |
| Quotes | Digital | Shared Network | 3 years after | Management |
| | | | tender awarded | |
| Invitations to | Digital | Shared Network | 6 years after the | Limitation Act |
| tender | | | end of the | 1980 S.5 |
| | | | contract | |
| Unsuccessful | Digital | Shared Network | 3 years after | Management |
| tenders | | | tender awarded | |
| Successful | Digital | Shared Network | 6 years after | Limitation Act |
| tenders | | | tender awarded | 1980 S.5 |
| Signed | Digital | Shared Network | 6 years after | Limitation Act |
| Contracts | | | tender awarded | 1980 S.5 |
| Contract /tender | Digital | Shared Network | Permanent | Archive |
| Register | | | | |

Data Protection

| Documents | Format | Location | Retention Period | Additional Info |
|---------------|---------|----------------|---------------------|--------------------|
| | | | 1 el lou | IIIIO |
| Breach Log | Digital | Shared Network | 8 years (2 | Management |
| | | | Council terms) | |
| Records | Digital | Shared Network | 8 years (2 | Management |
| regarding the | | | Council terms) | |
| breach | | | , | |

Disposal of Records

| Documents | Format | Location | Retention Period | Additional Info |
|--|-------------------------|-------------------------------|----------------------------------|--------------------|
| Records regarding Disposal of ICT Equipment | Paper based and digital | Filing room Shared Network | Date of disposal plus 8 years | Management |
| Certificates of paper shredding | Paper based and digital | Filing room Shared Network | Date of certificate plus 8 years | Management |
| Records relating to the disposal of emails | Digital | Shared Network | Date of records plus 4 years | Management |
| Records relating to the | Digital | Shared Network | Date of records plus 4 years | Management |

| disposal of | | |
|-------------|--|--|
| documents | | |

Electronic Communications

| Documents | Format | Location | Retention Period | Additional Info |
|--------------------------|-------------------------|---|---|--|
| Members' Email | Digital | Council tablets | End of service / Resignation plus 1 year | Management |
| Officers Email | Digital | Council Laptops / Desktop machines / Council mobile phones | Duration of role plus one year, except in relation to audit matters. Internal audit 8 Years (2 Council terms), external audit indefinite. | Management /Emails may be archived |
| Facebook Messenger | Digital | Online | One month | |
| WhatsApp / text messages | Digital | Council mobile phones | One month | |
| Post | Paper based and digital | Filing room Shared Network | 8 years (2 Council terms) | Management |
| Voice messages | Digital | Council mobile phones | 1 day | |

Freedom of Information

| Documents | Format | Location | Retention Period | Additional Info |
|----------------------------|---------|----------------|-------------------------------|--|
| FOI requests | Digital | Shared Network | Date of requests plus 5 years | Management and standard practice |
| FOI responses | Digital | Shared Network | Date of requests plus 5 years | Management and standard practice |
| FOI records log | Digital | Shared Network | 8 years (2 Council Terms) | Management |
| Subject Access Requests | Digital | Shared Network | Date of requests plus 4 years | Management |
| Subject Access responses | Digital | Shared Network | Date of requests plus 4 years | Management |
| SAR Database | Digital | Shared Network | 8 years (2 Council Terms) | Management |

General Administration

| Documents | Format | Location | Retention Period | Additional Info |
|---|-------------------------|----------------|---|--|
| Venue bookings - Application to hire, lettings diaries, copies of bills, hire records, records of tickets issued. | Paper based and digital | Shared Network | 6 Years | VAT Purposes |
| Receipt Books | Paper format | General Office | 6 Years | Management |
| Football pitches - Application to hire, lettings diaries, copies of bills, hire records, records of tickets issued. | Paper based and digital | Shared Network | 6 Years | VAT Purposes |
| Enquiries and feedback from the public via website (contact us) | Digital | Website | Details should be deleted by HRTC / Web providers monthly | Converted to email and not retained online |

Grants

| Documents | Format | Location | Retention | Additional |
|---------------------|---------|----------------|-----------|------------|
| | | | Period | Info |
| Grants Forms | Digital | Shared Network | 9 Years | Management |
| and | | | | |
| supplementary | | | | |
| information | | | | |
| Grants | Digital | Shared Network | 9 Years | Management |
| Confirmation | | | | |
| letter / Email | | | | |
| End of Awards | Digital | Shared Network | 9 Years | Management |
| Report | | | | |
| Grants | Digital | Shared Network | 9 Years | Management |
| Rejection Letter | | | | |
| / Email | | | | |
| Table of Grants | Digital | Shared Network | 9 Years | Management |
| awarded | | | | |

Health and Safety

| Documents | Format | Location | Retention | Additional |
|------------------|-----------------|-----------------|------------------|---------------|
| | | | Period | Info |
| Accident | Paper based and | Personnel files | 3 years from the | The Reporting |
| reports | digital | Shared Network | date of accident | of Injuries, |
| | | | | Diseases and |
| | | | | Dangerous |
| | | | | Occurrences |
| | | | | Regulations |
| | | | | 1995 |
| | | | | (RIDDOR) |

Insurance

| Documents | Format | Location | Retention | Additional |
|-------------------|-----------------|----------------|----------------|---------------|
| | | | Period | Info |
| Insurance | Paper based and | Filing room | Date of exp of | Management |
| Policies | digital | Shared Network | policy + 40 | and legal |
| | | | years | proceedings |
| Certificates for | Paper based and | Filing room | Indefinite | Future claims |
| Insurance | digital | Shared Network | | |
| against liability | | | | |
| for employees | | | | |
| Claims made | Paper based and | Filing room | Case concluded | |
| against HRTC | digital | Shared Network | plus 4 years | |
| Register of | Digital | Shared Network | Permanent | Archive |
| Claims made | | | | |
| against HRTC | | | | |
| Claims made by | Paper based and | Filing Room | Permanent | Archive |
| HRTC | digital | Shared Network | | |
| | | | | |

IT Security

| Documents | Format | Location | Retention | Additional |
|---------------|---------|----------------|----------------|------------|
| | | | Period | Info |
| Breach Log | Digital | Shared Network | 8 years (2 | Management |
| | | | Council terms) | |
| Records | Digital | Shared Network | 8 years (2 | Management |
| regarding the | | | Council terms) | |
| breach | | | | |

Later Living Group

| Documents | Format | Location | Retention | Additional |
|-----------|--------|----------|-----------|------------|
| | | | Period | Info |

| Databases for events and trips | Digital | Shared network | 1 year | Management Must be securely disposed of if the individual exercises their right to be forgotten. |
|---|-------------------------|-------------------------------|------------------------------|--|
| Event Planning documentation (i.e, TTRO's, SAG info, site plans etc). | Digital | Shared Network | 8 years (2 Council terms) | Management |
| HRTC Risk Assessments | Digital | Shared Network | Date of event, plus 4 years) | Management |
| Programmes /Orders of Service | Paper based and digital | Filing Room Shared Network | Permanent | Record of event / archiving |
| Booking Forms | Digital | Shared Network | 1 year | Management |
| Third Party Risk Assessments | Digital | Shared Network | 8 years (2 Council terms) | Management |
| Service Level Agreements | Digital | Shared Network | 8 years (2 Council terms) | Management |
| Letters regarding events | Digital | Shared Network | 8 years (2 Council terms) | Management |
| Event Planning documentation (i.e, TTRO's, SAG info, site plans etc). | Digital | Shared Network | 8 years (2 Council terms) | Management |

Mayoral Events

| Documents | Format | Location | Retention Period | Additional |
|------------------|---------|----------------|---------------------|-----------------|
| | | | reriou | Info |
| Databases for | Digital | Shared network | 1 year | Management |
| events and trips | | | | Must be |
| | | | | securely |
| | | | | disposed of if |
| | | | | the individual |
| | | | | exercises their |
| | | | | right to be |
| | | | | forgotten. |
| Invitations | Digital | Shared Network | 8 years (2 | Management |
| | | | Council terms) | |
| RSVP's | Digital | Shared Network | 8 years (2 | Management |
| | | | Council terms) | |

| T . D1 . 1 | D: 1. 1 | 01 127 1 | 0 (2 | 3.6 |
|-----------------|---------|----------------|----------------|---|
| Event Planning | Digital | Shared Network | 8 years (2 | Management |
| documentation | | | Council terms) | |
| (i.e, TTRO's, | | | | |
| SAG info, site | | | | |
| plans etc). | | | | |
| HRTC Risk | Digital | Shared Network | 21 Years | Management |
| Assessments | | | | and |
| | | | | Limitation Act |
| | | | | 1980 (as |
| | | | | amended) |
| | | | | Personal Injury |
| | | | | Claims |
| Programmes | Paper | Filing Room | Permanent | Record of event |
| /Orders of | Digital | Shared Network | | / archiving |
| Service | | | | |
| Booking Forms | Digital | Shared Network | 1 year | Management |
| Third Party | Digital | Shared Network | 21 Years | Management |
| Risk | | | | and |
| Assessments | | | | Limitation Act |
| | | | | 1980 (as |
| | | | | amended) |
| | | | | Personal Injury |
| | | | | Claims |
| Service Level | Digital | Shared Network | 8 years (2 | Management |
| Agreements | | | Council terms) | |
| Letters | Digital | Shared Network | 8 years (2 | Management |
| regarding | | | Council terms) | |
| events | | | , , | |
| Third Party | Digital | Shared Network | 21 Years | Management |
| Insurances | | | | and |
| | | | | Limitation Act |
| | | | | 1980 (as |
| | | | | amended) |
| | | | | Personal Injury |
| | | | | Claims |
| Invitations | Digital | Shared Network | 8 years (2 | Management |
| III v Itations | Digital | Shared Network | Council terms) | 1 I I I I I I I I I I I I I I I I I I I |
| Guest lists and | Digital | Shared Network | After | Management |
| invitations | Digital | Shared Network | completion of | ivianagement |
| mvitations | | | - | |
| Thonk you | Digital | Shared Network | event | Managamant |
| Thank you | Digital | Shared Network | 2 years | Management |
| letters | | | | |

Media Liaison

| Documents | Format | Location | Retention Period | Additional Info |
|----------------|---------|----------------|---------------------|--------------------|
| Press Releases | Digital | Shared Network | | Management |

| Approved: | 17^{th} | June | 2024 |
|-----------|-----------|------|------|
|-----------|-----------|------|------|

| Press | Digital | Shared Network | 8 years (2 | Management |
|------------|---------|----------------|----------------|------------|
| Statements | | | Council terms) | _ |

Partnership working (SLA's)

| Documents | Format | Location | Retention | Additional |
|---------------|---------|----------------|----------------|------------|
| | | | Period | Info |
| Service Level | Digital | Shared Network | 8 Years (2 | Management |
| Agreements | | | Council terms) | |

Photographs (Events)

| Documents | Format | Location | Retention Period | Additional Info |
|--|---------|-------------------|--------------------------|---------------------------------|
| Civic Events | Digital | Shared Network | Permanent | Records and archiving of events |
| Community Events | Digital | Shared Network | Permanent | Records and archiving of events |
| Volunteers (Proof of ID/Certification) | Digital | Shared Network | Cessation of appointment | |
| Grants PR | Digital | Shared Network | Permanent | Records |

Photographs (Members and Officers)

| Documents | Format | Location | Retention | Additional |
|-----------------|---------|----------------|--------------|--------------|
| | | | Period | Info |
| Officers and | Digital | Shared Network | Permanent | Records and |
| Members at | | | | archiving of |
| Events /PR | | | | events |
| Officers (staff | Digital | Shared Network | Cessation of | |
| photos) | | | employment | |
| Members Ward | Digital | Shared Network | Cessation of | |
| Photos | | | appointment | |

Policies

| Documents | Format | Location | Retention | Additional |
|----------------|---------|----------------|------------|------------|
| | | | Period | Info |
| Houghton Regis | Digital | Shared Network | Until | Management |
| Town Council | | | superseded | _ |
| policies and | | | | |
| procedures | | | | |

Pride of Houghton Awards

| Documents | Format | Location | Retention | Additional |
|-------------|---------|----------------|----------------|------------|
| | | | Period | Info |
| Promotion | Digital | Shared Network | 8 Years (2 | Management |
| | | | Council terms) | |
| Nomination | Digital | Shared Network | 8 Years (2 | Management |
| Forms | | | Council terms) | |
| Table of | Digital | Shared Network | 8 Years (2 | Management |
| nominations | | | Council terms) | |
| Event PR | Digital | Shared Network | 8 Years (2 | Management |
| | | | Council terms) | |

Property / Contracts

| Documents | Format | Location | Retention | Additional |
|--------------|-------------|----------------|------------|------------|
| | | | Period | Info |
| Title deeds, | Paper based | Filing room | Indefinite | Audit and |
| leases, | Digital | Large safe | | management |
| agreements | | Shared Network | | |
| Contracts | | | | |

Quotations and Tenders

| Documents | Format | Location | Retention | Additional |
|------------------|---------|----------------|-----------|----------------|
| | | | Period | Info |
| Quotations and | Paper | Filing room | 6 Years | Limitation Act |
| Tenders | Digital | Shared Network | | 1980 (as |
| | | | | amended) |

Social Media

| Documents | Format | Location | Retention | Additional |
|-------------|---------|----------|-----------|------------|
| | | | Period | Info |
| Facebook | Digital | Online | Permanent | Management |
| Instagram | Digital | Online | Permanent | Management |
| X (formerly | Digital | Online | Permanent | Management |
| Twitter) | | | | |

Staff / Personnel Administration

| Documents | Format | Location | Retention | Additional info |
|------------|---------|----------------|------------------|-----------------|
| | | | Period | |
| Timesheets | Digital | Shared network | 2 years from the | Audit |
| | | | date in which | (requirement) |
| | | | they were made | and personal |
| | | | | injury (best |
| | | | | practice) |

| | T | Ī | T | 1 |
|-----------------|-----------------|-----------------|-------------------|----------------|
| | | | | The working |
| | | | | Time |
| | | | | Regulations |
| | | | | 1998 Part III |
| Salary | Digital | Shared Network | Not less than | Income Tax |
| Information | | Off site with | three years after | (Pay As You |
| (Tax and NI) | | Payroll | the tax year to | Earn) |
| | | providers | which they | Regulations |
| | | | relate | 2003 Reg 97 |
| Pensions | Digital | Shared network | 12 years | Superannuation |
| Annual leave | Digital | Shared Network | Financial year | Limitation Act |
| records | | | plus 6 years | 1980 S.5 |
| Unpaid leave | Digital | Shared Network | Financial year | Limitation Act |
| | | | plus 6 years | 1980 S.5 |
| Parental leave | Digital | Shared Network | 5 years from | Limitation Act |
| | | | birth / adoption | 1980 S.5 |
| | | | or 18 years if | |
| | | | the child | |
| | | | received | |
| | | | Disability | |
| | | | Allowance | |
| Sickness | Digital | Shared Network | 6 years after | Limitation Act |
| records | | | employment | 1980 S.5 |
| | | | ceases | |
| Statutory Sick | Digital | Shared Network | 3 years after the | The Statutory |
| Pay (SSP) | | | end of each tax | Sick Pay |
| | | | year | (General) |
| | | | | Regulations |
| | | | | 1982 Reg. 13 |
| Medical | Paper based and | Paper based | 6 years after | Limitation Act |
| Certificates | digital | personnel files | employment | 1980 S.5 |
| | | Shared Network | ceases | |
| Written | Digital | Shared Network | Date of warning | Management |
| Warning | | | plus 6 months | |
| Disciplinary | Digital | Shared Network | 6 years after | Limitation Act |
| records | | | employment | 1980 S.5 |
| | | | ceases | |
| Occupational | Digital | Shared Network | 6 years after | Limitation Act |
| Health Work | | | employment | 1980 S.5 |
| place | | | ceases | |
| assessment | | | | |
| records | | | | |
| Health and | Paper based and | Personnel files | 6 years after | Limitation Act |
| Safety Training | digital | Shared Network | employment | 1980 S.5 |
| records | _ | | ceases | |
| Records | Paper based and | Personnel files | 6 years after | Limitation Act |
| relating to | digital | Shared Network | employment | 1980 S.5 |
| employment | | | ceases | |
| ± • | | | | |
| _ | aigitai | Snared Network | | 1980 5.5 |

| References received | Paper based and digital | Personnel files Shared Network | 6 years after employment | Limitation Act 1980 S.5 |
|---|---------------------------------|--|--|---|
| | | | ceases | |
| Applications and CVs received for successful candidates | Paper based and digital | Personnel files Shared Network | 6 years after employment ceases | Limitation Act 1980 S.5 |
| Applications and CVs received for unsuccessful candidates | Paper based and digital | Personnel files Shared Network | 6 months from date of role being filled or vacancy closed | ICO Employment Practices Code para 1.7 |
| Interview Notes | Paper based and digital | Personnel files Shared Network | 6 years after employment ceases | Limitation Act 1980 S.5 |
| Appraisal documentation (inc. probationary interviews, promotions and demotions | Paper based and digital | Personnel files Shared Network | 6 years after employment ceases | Limitation Act 1980 S.5 |
| Next of Kin Information | Paper based and digital | Personnel files Shared Network | 6 years after employment ceases | Management |
| Induction Records | Paper based and digital | Personnel files Shared Network | 6 years after employment ceases | Limitation Act 1980 S.5 |
| Employment Contracts | Paper based and digital | Personnel files Shared Network | 6 years after employment ceases | Limitation Act 1980 S.5 |
| Copies of Identification Documents | Paper based and digital | Personnel files Shared Network | 2 years after employment ceases | Immigration (Restrictions on Employment) Order 200 s.6 |
| Job | Paper based and | Personnel files | Until | Management |
| Descriptions DBS Checks | digital Paper based and digital | Shared Network Personnel files Shared Network | Current year plus 3 years (life of a DBS check) | Management |
| Right to work checks | Paper based and digital | Personnel files Shared Network | 2 years after employment ceases | Right to work checks (Home Office) |
| Records regarding a temporary worker | Paper based and digital | Paper based personnel files Shared Network | 6 years after employment ceases | Limitation Act 1980 S.5 |

| Redundancy | Paper based and | Paper based | 6 years after | Limitation Act |
|----------------|-----------------|-----------------|----------------|----------------|
| records | digital | personnel files | employment | 1980 S.5 |
| | | Shared Network | ceases | |
| Reference | Digital | Shared Network | 6 years after | Management |
| Requests | | | employment | |
| | | | ceases | |
| Staff training | Paper based and | Paper based | 6 years after | Limitation Act |
| records | digital | personnel files | employment | 1980 S.5 |
| | | Shared Network | ceases | |
| Training | Paper based and | Paper based | 6 years after | Limitation Act |
| certificates | digital | personnel files | employment | 1980 S.5 |
| | | Shared Network | ceases | |
| Training | Paper based and | Paper based | Termination of | Management |
| evaluation | digital | personnel files | employment | |
| | | Shared Network | | |

Town Crier Newsletter and publications

| Documents | Format | Location | Retention | Additional |
|------------------|-----------------|----------------|---------------|------------|
| | | | Period | Info |
| Town Crier | Paper based and | Files in the | Permanent | Archives |
| Newsletter | digital | general office | | |
| | | Shared Network | | |
| | | Website | | |
| Leaflets, Fliers | Paper based and | Filing Room | Permanent | Archives |
| and Posters | digital | Shared Network | | |
| | | | | |
| Website Blogs | Digital | Online | 4 years (1 | Management |
| | | Shared Network | Council Term) | |

Vehicles

| Documents | Format | Location | Retention | Additional |
|------------------|----------------|------------------|-------------|------------|
| | | | Period | Info |
| V5 documents | Paper | Workshop | Duration of | |
| | | | vehicle | |
| | | | ownership | |
| Road Tax | Digital | Rialtas software | Duration of | |
| documentation | | | vehicle | |
| | | | ownership | |
| MOT | Paper | Workshop | Duration of | |
| Certificates | | | vehicle | |
| | | | ownership | |
| Service records | Paper | Kept in the | Duration of | |
| | | vehicles | vehicle | |
| | Digital at AMF | Docs for RTV | ownership | |
| | Services | Buggies and | | |

Approved: 17th June 2024

| | ı |
|--|---|
| | |
| | |

Approved: 17th June 2024

Whistleblowing

| Documents | Format | Location | Retention | Additional |
|----------------|---------|----------------|------------------|---------------|
| | | | Period | Info |
| Allegation | Digital | Shared Network | Date of requests | Management |
| | | | plus 5 years | (and standard |
| | | | | practice) |
| Correspondence | Digital | Shared Network | Date of requests | Management |
| with | | | plus 5 years | (and standard |
| Whistleblower | | | | practice) |
| Investigative | Digital | Shared Network | Date of requests | Management |
| document | | | plus 5 years | (and standard |
| | | | | practice) |

Tractor are kept

at AMF Services

OTHER

| Documents | Format | Location | Retention Period | Additional Info |
|---------------------------------------|---------|------------------------------|---------------------|--------------------|
| Data / requests for Ranger work | Digital | Ranger App Shared Network | Three years | Management |

7. POLICY REVIEW

This policy will be reviewed every four years by the Corporate Services Committee or sooner if required.



TOWN COUNCIL Agenda Item 9

Date: 17th June 2024

Title: YEAR END ACCOUNTS PROCESS

Purpose of the

To advise members of the year end accounting processes.

Report:

Contact Officer: Clare Evans, Town Clerk

1. RECOMMENDATION

The report is provided for information only.

2. BACKGROUND

This report is provided to advise members of the year end accounting processes.

There are 3 elements to the Council's accounts:

- 1. Day to day accounts administration
- 2. Year end close down
- 3. Preparation of the Annual Governance & Accountability Return

The report provides guidance on each of these elements.

3. DAY TO DAY ACCOUNTS ADMINISTRATION

The administration of the council's accounts is undertaken by the Town Clerk / RFO with support from the Finance Officer.

4. YEAR END CLOSE DOWN

The RFO specifies a date for year end close down to DCK Accounting Solutions for mid May. This is to enable March invoices to be received and processed and for journals of corrections, adjustments, accruals and prepayments to be completed.

DCK Accounting Solutions then undertake the following:

- 1. Check prepayment, accrual and adjustments journals
- 2. Complete any outstanding journals over which there was a query

- 3. Make recommendations as appropriate to RFO & Accounts Officer
- 4. Check the proposed EMR transfers, make necessary amendments and input the appropriate journal entries
- 5. Print journal report for HRTC officer to check
- 6. Close down for the month of March and complete back-up
- 7. Closed the year and complete year end back-up.
- 8. Open new live company for the subsequent year's accounts.

5. PREPARATION OF THE ANNUAL GOVERNANCE & ACCOUNTABILITY RETURN

The Annual Governance & Accountability Return comprises:

- Completion of the Annual Governance & Accountability Return form;
- Bank Reconciliation Statement for year end;
- Explanation of Differences to figures contained within the Annual Return form;
- Reconciliation of Boxes 7 & 8 of the Annual Return form:
- Statement of Accounts for the Year:
- Completion of Intermediate Audit Questionnaire supported by evidence specified by the external auditors.

DCK Accounting Solutions assist in the completion of the Annual Return. In preparation they require a Questionnaire to be completed in January which provides them with information on the Council's pension scheme, recruitment, advertising, publicity, asset purchases and disposals to date, leases and tenancies, and agency work. This information is provided to assist with the preparation of the Notes to the Statement of Accounts. In addition, the RFO specifies a date for the completion of the Statement of Accounts to DCK Accounting Solutions for early June dependent on the date of the Town Council meeting.

DCK Accounting Solutions provide a draft of Section 2 Statement of Accounts Notes to the Accounts by the date specified. Officers check information provided.

DCK Accounting Solutions do not prepare the following for submission with the Annual Return:

- Bank Reconciliation Statement for year end;
- Explanation of Differences to figures contained within the Annual Return form;
- Reconciliation of Boxes 7 & 8 of the Annual Return form;
- Completion of Intermediate Audit Questionnaire with evidence required

These are completed by the RFO.

6. HRTC CORPORATE PLAN

- 4 Management and Operations: To improve the efficiency and effectiveness of the Town Council as the key local service provider
 - 4.5 Enhance the role of the council.

7. IMPLICATIONS

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Corporate Implications

- This process is supported by the following council policies:
 - Standing Orders
 - Financial Regulations
 - Internal Audit, Planning & Review

Legal Implications

Smaller authorities must:

- Approve and publish the unaudited AGAR by 30th June 2022
- Must commence the period of public rights on or before 1st July 2022
- Submit the AGAR to the external auditor by 30th June 2022
- Publish the audited AGAR and notice of completion by 30th September 2022

Financial Implications

• There are no budget implications.

Risk Implications

• Failure to submit the Annual Governance & Accountability Return by 30th June 2022 would result in the external auditor issuing Qualified Accounts. This may result in reputational damage to the council.

Equalities Implications

Houghton Regis Town Council has a duty to promote equality of opportunity, eliminate unlawful discrimination, harassment and victimisation and foster good relations in respect of nine protected characteristics; age disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

This report does not discriminate.

Climate Change Implications

There are no climate change implications arising from the recommendations

Press Contact

The decision relating to this agenda item will be communicated to the press, via the council's website and social media.

8. CONCLUSION AND NEXT STEPS

This is an annual process. The report provides background guidance for members information.

9. APPENDICES

None.

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TOWN COUNCIL Agenda Item 10

Date: 17th June 2024

Title: INTERNAL AUDIT 2023/24

Purpose of the Report: To present to members to internal auditors findings for the

financial year 2023/24.

Contact Officer: Clare Evans, Town Clerk

1. RECOMMENDATION

To receive the Annual Internal Audit Report 2023/24 and to approve the actions detailed in the annotated Observations report as attached.

2. BACKGROUND

Internal Audit is a function of management and forms part of the Council's internal control mechanisms. It is designed to manage risk to a reasonable level rather than eliminate all risk. It thus provides a reasonable, not absolute, assurance of effectiveness.

The audit should cover the areas of 'risk' identified by the annual return and any additional matters Council chooses. It must be based on the financial year.

The scope of the internal audit is set out in the Internal Audit Planning & Review Policy. This is reviewed on an annual basis by Corporate Services Committee and subsequently approved by Town Council <u>221219 Internal Audit Planning & review policy.pdf</u> (houghtonregis-tc.gov.uk)

The internal audit for the financial year 2023/24 was carried out by IAC Audit & Consultancy Ltd on 29th November 2023 and 7th May 2024.

Please note that the dates included at the bottom of Appendix E are the dates of reports. Those on the left are dates within the financial year when reports were issued (one of them was date of last year's audit report) and the date on the right is the date of signature of this year's report.

3. ISSUES FOR CONSIDERATION

Members will find attached from the internal auditor the following:

- Cover letter dated 9th June 2024 App A
- Observations reports annotated to show a response (Comments column) App B
- Summary report App C
- Full Summary report App D
- Annual Internal Audit Report 2023/24 App E
- Covering letter explaining the 'Not Covered' response in relation to Control Objective K, L and O Appendix F

The Observations report as annotated is the suggested council's response, with timeline, to the internal audit.

It is highlighted that the Internal Auditor has given a 'Not Covered' response in relation to Control Objective K, L and O. Appendix E provides a covering letter explaining why this response has been given.

4. HRTC CORPORATE PLAN

Aspirations

- 4 Management and Operations: To improve the efficiency and effectiveness of the Town Council as the key local service provider
- 4.5 Enhance the role of the council.

5. IMPLICATIONS

Corporate Implications

• Internal Audit report to be presented to Town Council in October 2024

Legal Implications

• There are no legal implications arising from the recommendations

Financial Implications

• There are no financial implications arising from the recommendations

Risk Implications

• There is a reputational risk should the council not follow accounting practices.

Equalities Implications

Houghton Regis Town Council has a duty to promote equality of opportunity, eliminate unlawful discrimination, harassment and victimisation and foster good relations in respect of nine protected characteristics; age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

This project / issue does not discriminate.

Climate Change Implications

• There are no climate change implications arising from the recommendations.

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Press Contact

• There are no press implications arising from the recommendations.

6. CONCLUSION AND NEXT STEPS

The internal audit for 2023/24 has been carried out by an independent and suitability qualified company. A number of observations have been made and an action plan to address these observations has been presented to members for consideration and approval.

7. APPENDICES

Appendix A – Cover Letter dated 9th June 2024

Appendix B - Observations report - annotated

Appendix C - Summary report

Appendix D – Full Summary report

Appendix E – Annual Internal Audit Report 2023/24

Appendix F - covering letter explaining the 'Not Covered' response in relation to

Control Objective K, L and O

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Clare Evans
Town Clerk
Houghton Regis Town Council
Council Offices
Peel Street
Houghton Regis
Bedfordshire
LU5 5EY

9th June 2024

Dear Clare,

Year End audit Cover Letter (with Interim)

An audit was carried out by Kevin Rose on Tuesday 7 May 2024. This was the Year End audit following on from the interim audit carried out on 29 November 2023.

The audit was undertaken using the standard IAC Audit Checklist, which we use for all Local Councils, which has 203 items. A total of 66 items were tested during this audit in addition to the 114 items tested and checked during the interim audit. 23 further items were checked during this audit and confirmed as being 'Not Applicable' to Your Council. All items on the checklists were tested during the year.

Areas subject to audit were;

- -the Payment system (Box B)
- -Risk and insurance (Box C)
- -Budget and precept setting and monitoring (Box D)
- -Income billing, collection and VAT (Box E)
- -Payroll(Box G)
- -Assets and investments (Box H)
- -Bank reconciliations (Box I)
- -Accounting Statements (Box J)

Summary of tests undertaken this audit

| Positive response | 61 |
|--------------------------------|----|
| Negative response | 5 |
| Not Applicable to your Council | 23 |
| Total tests carried out | 89 |

Of the 66 applicable items tested a Positive response was obtained in respect of 61 tests. There were 5 Negative responses identified and 7 Observations were made, details of which are set out in the attached Year End Internal Audit Observations.

Summary of tests undertaken for the financial year (including the Interim audit)

| Positive response | 150 |
|--------------------------------|-------------|
| Negative response | 10 |
| Not Applicable to your Council | 43 |
| Total tests carried out | <u> 203</u> |
| Tests not carried out | Nil |

I am pleased to advise that no 'Non-Compliances' were identified that would give rise to a negative response on the statutory Annual Internal Audit Report.

I would like to express my thanks for the assistance and hospitality provided to me during my audit.

Yours sincerely,

Kevin Rose ACMA

Director

Houghton Regis Town Council Financial Year 2023-24



Year End Internal Audit Observations

IAC Audit and Consultancy Ltd

Audit date: 7 May 2024

С This authority assessed the significant risks to achieving its objectives and reviewed the adequacy of arrangements to manage these.

| No. | Audit Test | Response | Observation | Recommendation | Priority | Comments | |
|-----|---|----------|---|---|----------|--|--|
| 1 1 | Council has formally documented Internal Controls | No I | | Council should formally document its Internal Controls. | High | The Council annually reviews its policy titled Internal Audit Planning, Reporting and Review Policy (Minute 12543). During the IA the auditor felt that this policy has scope to align better with internal processes. The Head of Corporate Services is in the process of reviewing this policy accordingly. This amended policy will be presented for consideration and approval to Town Council in October 2024. | |
| 2 | The Council, meeting as a whole, has reviewed the effectiveness of its internal control system as required by Regulation 6 of the Accounts and Audit Regulations 2015 | No | The Council has not reviewed the effectiveness of its internal control system as required by Regulation 6 of the Accounts and Audit Regulations 2015. | Council to note the requirement for it to regularly review its internal control system. | High | This Observation is linked to the above Observation and will be satisfied as above. | |

Expected income was fully received, based on correct prices, properly recorded and promptly banked; and VAT was appropriately accounted Ε for.

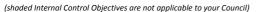
| No. | Audit Test | Response | Observation | Recommendation | Priority | Comments |
|-----|--|----------|--|---|----------|--|
| 1 | Invoices / Charges levied agree to approved rate of Fees and Charges | Yes | it was noted that the fees and charges for the cemetery states that "In the case of non-residents of Houghton Regis, all fees will be tripled" however it was noted on review of the schedule of fees that the stated fees did not always agree to three times the residents fees. | Council to review the schedule of cemetery fees and charges to ensure that the non-resident fees are actually set at three times the residents fee. | Medium | This relates to numerical historic rounding and has been adjusted to be accurate. COMPLETE |

| 2 | Cash income is promptly banked | Yes | It was noted that it is not currently practice for the cash received and recorded in the receipts books to be verified against the cash banked. It is therefore not clear how it is ensured that all cash collected has been banked. | As part of the banking procedure receipt books should be verified to the cash on hand to be banked. The receipt book should be marked/initial to indicate that the cash receipted has been verified and banked. | Medium | A process to reconcile the receipt book and bank paying in slips has been implemented. COMPLETE |
|---|--------------------------------|-----|--|---|--------|---|
|---|--------------------------------|-----|--|---|--------|---|

H Asset and investments registers were complete and accurate and properly maintained.

| No. | Audit Test | Response | Observation | Recommendation | Priority | Comments |
|-----|---|----------|--|--|----------|---|
| 1 | The asset register has been subject to review by Council | No | As at the date of the year end audit the updated asset register had not been subject to review and approval by the Council. | Prior to the approval of the statutory Accounting Statements the Council should formally review the asset register and confirm approval of the register and any additions or disposals made in the year. | Medium | The revised Asset Register was reviewed in March 2024 by Town Council. The report was presented for information. This observation requires Coucnil to approve the Asset Register and any additions and disposals. This is noted for future years. COMPLETED |
| 2 | Assets purchased have been recorded gross and not netted off against any trade ins. | No | It was noted that the purchase of a mobile steam cleaner for £17,999 had been recorded as £9,999 net of a trade in of £8,000 rather than being recorded gross with the trade in balance credited to income. | The Council to ensure that assets purchased are recorded at their gross cost. Trade-in income should be recorded as a separate item of income (and VAT accounted for appropriately) | Medium | This is noted for future purchases and sales. COMPLETED |
| 3 | Schedule of investments available | No | It was noted that, at the date of the year end audit visit, a current valuation of the investment in the property fund was not available. It is unclear how the Council has monitored performance of this investment in the absence of regular valuations. | The Council to ensure that a valuation for the property fund as at 31st March 2024 is obtained, a copy of which should be provided to the Internal Auditor. | Medium | This evaluation was obtained post the visit from the IA. In future officers will ensure it is available at the time of visit. NOTE: HRTC have provided notice to CCLA to withdraw the councils investment in this fund. COMPLETED |

Year End audit summary Houghton Regis Town Council



Totals



Year End Audit Date Internal Control Objective N/A Positive Negative Non Compliance Tested Observations Appropriate accounting records have been properly kept throughout the Box A 0 0 0 financial year. This authority complied with its financial regulations, payments were Box B supported by invoices, all expenditure was approved and VAT was appropriately accounted for. 9 9 0 0 This authority assessed the significant risks to achieving its objectives and Box C YES 5 3 2 2 reviewed the adequacy of arrangements to manage these The precept or rates requirement resulted from an adequate budgetary Box D process; progress against the budget was regularly monitored; and 1 0 0 reserves were appropriate. Expected income was fully received, based on correct prices, properly Box E recorded and promptly banked; and VAT was appropriately accounted for. 9 9 0 2 Petty cash payments were properly supported by receipts, all petty cash Box F expenditure was approved and VAT appropriately accounted for. 0 0 0 0 Salaries to employees and allowances to members were paid in Box G accordance with this authority's approvals, and PAYE and NI requirements 0 0 were properly applied. 16 16 Asset and investments registers were complete and accurate and properly Box H 10 3 3 Periodic bank account reconciliations were properly carried out during the Box I 9 9 0 0 year. Accounting statements prepared during the year were prepared on the correct accounting basis (receipts and payments or income and Box J expenditure), agreed to the cash book, supported by an adequate audit trail from underlying records and where appropriate debtors and creditors 0 0 were properly recorded. If the authority certified itself as exempt from a limited assurance review in 2022/23, it met the exemption criteria and correctly declared itself Box K exempt. (If the authority had a limited assurance review of its 2022/23 AGAR tick "not covered" N/A N/A N/A N/A The authority published the required information on a website/webpage Box L up to date at the time of the internal audit in accordance with the relevant legislation. N/A N/A N/A N/A The authority, during the previous year (2022/23) correctly provided for the period for the exercise of public rights as required by the Accounts and Audit Regulations (evidenced by the notice published on the website and/or authority approved minutes confirming the dates set). 0 The authority has complied with the publication requirements for 2022/23 Box N AGAR (see AGAR Page 1 Guidance Notes). 0 0 0 0 (For local councils only) Box O Trust funds (including charitable) – The council met its responsibilities as a N/A N/A N/A N/A

23

66

61

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Appendix D

Houghton Regis Town Council

Interim Audit Date:

29/11/2023

Year End Audit Date

07/05/2024

Internal Audit Summary for the year 2023-24

(shaded Internal Control Objectives are not applicable to your Council)

| | | | Observation Analysis | | | | | Responses | | | | | |
|---|---|--------------|----------------------|------|--------|------|----------|-----------|----------|-----|-------------|--|--|
| | Internal Control Objective | Observations | Non - Compliance | High | Medium | Low | Advisory | Positive | Negative | N/A | Not Checked | | |
| Α | Appropriate accounting records have been properly kept throughout the financial year. | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | | |
| В | This authority complied with its financial regulations, payments were supported by invoices, all expenditure was approved and VAT was appropriately accounted for. | 4 | 0 | 4 | 0 | 0 | 0 | 35 | 3 | 5 | 0 | | |
| С | This authority assessed the significant risks to achieving its objectives and reviewed the adequacy of arrangements to manage these. | 3 | 1 | 1 | 0 | 0 | 1 | 9 | 3 | 0 | 0 | | |
| D | The precept or rates requirement resulted from an adequate budgetary process; progress against the budget was regularly monitored; and reserves were appropriate. | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 3 | 0 | | |
| E | Expected income was fully received, based on correct prices, properly recorded and promptly banked; and VAT was appropriately accounted for. | 3 | 0 | 0 | 3 | 0 | 0 | 18 | 1 | 6 | 0 | | |
| F | Petty cash payments were properly supported by receipts, all petty cash expenditure was approved and VAT appropriately accounted for. | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | | |
| G | Salaries to employees and allowances to members were paid in accordance with this authority's approvals, and PAYE and NI requirements were properly applied. | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 0 | 8 | 0 | | |
| н | Asset and investments registers were complete and accurate and properly maintained. | 3 | 0 | 0 | 3 | 0 | 0 | 7 | 3 | 1 | 0 | | |
| ı | Periodic bank account reconciliations were properly carried out during the year. | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | | |
| J | Accounting statements prepared during the year were prepared on the correct accounting basis (receipts and payments or income and expenditure), agreed to the cash book, supported by an adequate audit trail from underlying records and where appropriate debtors and creditors were properly recorded. | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 2 | 0 | | |
| К | If the authority certified itself as exempt from a limited assurance review in 2022/23, it met the exemption criteria and correctly declared itself exempt. (If the authority had a limited assurance review of its 2022/23 AGAR tick "not covered" | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 3 | N/A | | |
| L | The authority published the required information on a website/webpage up to date at the time of the internal audit in accordance with the relevant legislation. | 21/2 | N/a | N1/A | 21/4 | N1/A | N1/A | N/4 | N/A | 7 | N/A | | |
| 1 | | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | / | N/A | | |

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| | | | Observation Analysis | | | Responses | | | | | |
|---|--|--------------|----------------------|------|--------|-----------|----------|----------|----------|-----|-------------|
| | Internal Control Objective | Observations | Non - Compliance | High | Medium | Low | Advisory | Positive | Negative | N/A | Not Checked |
| М | The authority, during the previous year (2022/23) correctly provided for the period for the exercise of public rights as required by the Accounts and Audit Regulations (evidenced by the notice published on the website and/or authority approved minutes confirming the dates set). | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| N | The authority has complied with the publication requirements for 2022/23 AGAR (see AGAR Page 1 Guidance Notes). | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 1 | 0 |
| О | (For local councils only) Trust funds (including charitable) – The council met its responsibilities as a trustee | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 7 | N/A |
| | Total | 13 | 1 | 5 | 6 | 0 | 1 | 150 | 10 | 43 | 0 |

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ENTIER PRISIDENCE Www.houghtonregis.org.uk

During the financial year ended 31 March 2024, this authority's internal auditor acting independently and on the basis of an assessment of risk, carried out a selective assessment of compliance with the relevant procedures and controls in operation and obtained appropriate evidence from the authority.

The internal audit for 2023/24 has been carried out in accordance with this authority's needs and planned coverage. On the basis of the findings in the areas examined, the internal audit conclusions are summarised in this table. Set out below are the objectives of internal control and alongside are the internal audit conclusions on whether, in all significant respects, the control objectives were being achieved throughout the financial year to a standard adequate to meet the needs of this authority.

| Internal control objective | Yes | No* | Not covered** |
|--|---|-------------------------------|--|
| A service records have been properly kept throughout the financial year | Yes | INO | Covered |
| A. Appropriate accounting records have been properly kept throughout the financial year. | | | |
| B. This authority complied with its financial regulations, payments were supported by invoices, all expenditure was approved and VAT was appropriately accounted for. | Yes | | |
| C. This authority assessed the significant risks to achieving its objectives and reviewed the adequacy of arrangements to manage these. | Yes | Secretary (A) | |
| D. The precept or rates requirement resulted from an adequate budgetary process; progress against the budget was regularly monitored; and reserves were appropriate. | Yes | mation of | carateaes ethan |
| E. Expected income was fully received, based on correct prices, properly recorded and promptly banked; and VAT was appropriately accounted for. | Yes | de la companya de la | An against a complete some of the |
| F. Petty cash payments were properly supported by receipts, all petty cash expenditure was approved and VAT appropriately accounted for. | Yes | | AND DESCRIPTION OF THE PROPERTY OF THE PROPERT |
| G. Salaries to employees and allowances to members were paid in accordance with this authority's approvals, and PAYE and NI requirements were properly applied. | Yes | | |
| H. Asset and investments registers were complete and accurate and properly maintained. | Yes | Mary Co. | |
| I. Periodic bank account reconciliations were properly carried out during the year. | Yes | | |
| J. Accounting statements prepared during the year were prepared on the correct accounting basis (receipts and payments or income and expenditure), agreed to the cash book, supported by an adequate audit trail from underlying records and where appropriate debtors and creditors were properly recorded. | Yes | | |
| K. If the authority certified itself as exempt from a limited assurance review in 2022/23, it met the exemption criteria and correctly declared itself exempt. (If the authority had a limited assurance review of its 2022/23 AGAR tick "not covered") | | | N/A |
| L. The authority published the required information on a website/webpage up to date at the time of the internal audit in accordance with the relevant legislation. | the state of | Anne de | N/A |
| M. In the year covered by this AGAR, the authority correctly provided for a period for the exercise of public rights as required by the Accounts and Audit Regulations (during the 2023-24 AGAR period, were public rights in relation to the 2022-23 AGAR evidenced by a notice on the website and/or authority approved minutes confirming the dates set). | Yes | 200 | |
| N. The authority has complied with the publication requirements for 2022/23 AGAR (see AGAR Page 1 Guidance Notes). | Yes | | |
| | Yes | No | Not applicat |
| O (For local councils only) | PRODUCTION OF THE PARTY OF THE | DAMESTON AND PERSONS NAMED IN | CONT. DESCRIPTION OF PROPERTY OF PROPERT |

| O (Francisco consideration) | Yes | No | Not applicable |
|---|-----|----------------|----------------|
| O. (For local councils only) | | Parasiti da la | N/A |
| Trust funds (including charitable) - The council met its responsibilities as a trustee. | | | |

For any other risk areas identified by this authority adequate controls existed (list any other risk areas on separate sheets if needed).

Date(s) internal audit undertaken

Name of person who carried out the internal audit

07/06/2023 29/11/2023

Kevin Rose ACMA- IAC Audit & Consultancy Ltd

Signature of person who carried out the internal audit

Date

09/06/2024

*If the response is 'no' please state the implications and action being taken to address any weakness in control identified (add separate sheets if needed).

**Note: If the response is 'not covered' please state when the most recent internal audit work was done in this area and when it is 74 / 133 next planned; or, if coverage is not required, the annual internal audit report must explain why not (add separate sheets if needed).



The Clerk
Houghton Regis Town Council
Council Offices
Peel Street
Houghton Regis
Bedfordshire
LU5 5EY

09-Jun-24

Explanation of "Not Covered" responses

Further to our Internal Audit of your Council for the financial year 2023/24 I am pleased to submit the signed Internal Report for your Annual Return. We have completed our work and I can confirm that we have not given a Negative response for any of the Internal Control Objectives.

You will note that we have given 'Not Covered' responses in respect of Control Objective K, L and O and we are required to explain why we have done this.

- The reason for the "Not Covered" response for Objective K is that it is not applicable to your Council as the Council did not certify itself exempt from limited assurance review for the 2022/23 financial year.
- At present no specific guidance has been provided to set out what the 'relevant legislation' is in respect of Control Objective L. We have tested against the requirements of Statutory Instruments 2015/480 The Local Government (Transparency Requirements) and 2015/494 The Smaller Authorities (Transparency Requirements), neither of which apply to your Council. The publication requirements of Statutory Instrument (2015/234) The Accounts and Audit Regulations are covered in our responses to Internal Control Objectives M and N. The Council should note that we have not considered any additional publication requirements that may apply, for example those set out in the ICO Model Publication Scheme for Parish Councils.
- The reason for the Not Covered response for Objective O as it is our understanding that the Council does not act as Trustee.

IAC Audit & Consultancy Ltd. Registered in England No 09753929 - VAT Reg No 220 6715 38 23 Westbury Road , Yarnbrook, Wiltshire, BA14 6AG

Email: admin@audit-iac.com Tel: 01225 775511

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The External Auditor may query why we have responded 'Not Covered' and, if so, you should provide them with a copy of this letter.

Yours sincerely,

Kevin Rose ACMA

Director



HOUGHTON REGIS TOWN COUNCIL

Peel Street, Houghton Regis, Bedfordshire, LU5 5EY
Telephone: 01582 708540
Email: info@houghtonregis-tc.gov.uk
www.houghtonregis-tc.go.uk

Confirmation regarding the exercise of public rights

Parish Council name: Houghton Regis Town Council

The Parish Council must inform the electorate of an exact 30 working day period during which public rights may be exercised. This is inclusive of the start and finish dates.

The inspection period *must* commence no later than 3 July 2023 and must *include the first* 10 working days of July.

The elector's rights must start *exactly* one day after the annual return has been published on your website (or other free to access website used by the Council) with the statutory notice at Attachment 3.2. Publication of the annual return must be as soon as practical after the unaudited annual return has been approved by the Parish Council, and in line with the regulatory inspection period.

Working days are defined as Monday – Friday. They do not include Saturdays, Sundays and Bank Holidays.

(See calendar guide overleaf, noting that because the earliest date to start a compliant public rights period is 5 June 2023 the definition of 'as soon as practical' excludes any earlier dates than this.)

The inspection period commences on: 21st June 2024

And ends on: 1st August 2024

Signed Date: 10th June 2024

Position held: Town Clerk & RFO

Town Mayor: Cllr E Cooper Town Clerk: Ms Clare Evans

Section 1 – Annual Governance Statement 2023/24

We acknowledge as the members of:

Houghton Regis Town Council

our responsibility for ensuring that there is a sound system of internal control, including arrangements for the preparation of the Accounting Statements. We confirm, to the best of our knowledge and belief, with respect to the Accounting Statements for the year ended 31 March 2024, that:

| Agreed | | | | | | | |
|---|----------|-----|---|---|--|--|--|
| | Yes | No* | 'Yes' me | eans that this authority: | | | |
| We have put in place arrangements for effective financial management during the year, and for the preparation of the accounting statements. | ✓ | | | d its accounting statements in accordance Accounts and Audit Regulations. | | | |
| We maintained an adequate system of internal control including measures designed to prevent and detect fraud and corruption and reviewed its effectiveness. | ✓ | | | roper arrangements and accepted responsibility guarding the public money and resources in ge. | | | |
| 3. We took all reasonable steps to assure ourselves that there are no matters of actual or potential non-compliance with laws, regulations and Proper Practices that could have a significant financial effect on the ability of this authority to conduct its business or manage its finances. | ✓ | | | v done what it has the legal power to do and has d with Proper Practices in doing so. | | | |
| 4. We provided proper opportunity during the year for the exercise of electors' rights in accordance with the requirements of the Accounts and Audit Regulations. | ✓ | | during the year gave all persons interested the opportunity to inspect and ask questions about this authority's accounts. | | | | |
| 5. We carried out an assessment of the risks facing this authority and took appropriate steps to manage those risks, including the introduction of internal controls and/or external insurance cover where required. | ✓ | | considered and documented the financial and other risks it faces and dealt with them properly. | | | | |
| We maintained throughout the year an adequate and effective system of internal audit of the accounting records and control systems. | ✓ | | arranged for a competent person, independent of the financial controls and procedures, to give an objective view on whether internal controls meet the needs of this smaller authority. | | | | |
| 7. We took appropriate action on all matters raised in reports from internal and external audit. | ✓ | | respond external | ed to matters brought to its attention by internal and audit. | | | |
| We considered whether any litigation, liabilities or commitments, events or transactions, occurring either during or after the year-end, have a financial impact on this authority and, where appropriate, have included them in the accounting statements. | ✓ | | disclosed everything it should have about its business activity during the year including events taking place after the year end if relevant. | | | | |
| 9. (For local councils only) Trust funds including charitable. In our capacity as the sole managing trustee we discharged our accountability responsibilities for the fund(s)/assets, including financial reporting and, if required, independent examination or audit. | Yes | No | N/A ✓ | has met all of its responsibilities where, as a body corporate, it is a sole managing trustee of a local trust or trusts. | | | |

^{*}Please provide explanations to the external auditor on a separate sheet for each 'No' response and describe how the authority will address the weaknesses identified. These sheets must be published with the Annual Governance Statement.

| This Annual Governance Statement was approved at a meeting of the authority on: | Signed by the Chair and Clerk of the meeting where approval was given: | | | | |
|---|--|--------------------|--|--|--|
| DD/MM/YYYY | | | | | |
| | | SIGNATURE REQUIRED | | | |
| and recorded as minute reference: | Chair | | | | |
| | ı | | | | |
| MINUTE REFERENCE | Clerk | SIGNATURE REQUIRED | | | |

https://houghtonregis-tc.gov.uk/CLY AVAILABLE WEBSITE/WEBPAGE ADDRESS



HOUGHTON REGIS TOWN COUNCIL

Peel Street, Houghton Regis, Bedfordshire, LU5 5EY

Town Mayor: **Councillor E Cooper** Tel: 01582 708540

Town Clerk: Clare Evans e-mail: info@houghtonregis-tc.gov.uk

13th June 2024

ADDITIONAL INFORMATION

13. ANNUAL GOVERNANCE & ACCOUNTABILITY RETURN 2023/2024 SECTION 2 – ACCOUNTING STATEMENTS

Members will find attached the supporting Statement of Accounts for the year ended 31st March 2024.

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Section 2 – Accounting Statements 2023/24 for

Houghton Regis Town Council

| | Year e | ending | Notes and guidance |
|--|-----------------------|-----------------------|---|
| | 31 March 2023 £ | 31 March 2024 £ | Please round all figures to nearest £1. Do not leave any boxes blank and report £0 or Nil balances. All figures must agree to underlying financial records. |
| Balances brought forward | 746,279 | 826,230 | Total balances and reserves at the beginning of the year as recorded in the financial records. Value must agree to Box 7 of previous year. |
| 2. (+) Precept or Rates and Levies | 1,119,236 | 1,196,781 | Total amount of precept (or for IDBs rates and levies) received or receivable in the year. Exclude any grants received. |
| 3. (+) Total other receipts | 422,331 | 2,573,167 | Total income or receipts as recorded in the cashbook less the precept or rates/levies received (line 2). Include any grants received. |
| 4. (-) Staff costs | -571,106 | -749,067 | Total expenditure or payments made to and on behalf of all employees. Include gross salaries and wages, employers NI contributions, employers pension contributions, gratuities and severance payments. |
| 5. (-) Loan interest/capital repayments | -24,069 | -12,034 | Total expenditure or payments of capital and interest made during the year on the authority's borrowings (if any). |
| 6. (-) All other payments | -866,441 | -3,201,958 | Total expenditure or payments as recorded in the cash- book less staff costs (line 4) and loan interest/capital repayments (line 5). |
| 7. (=) Balances carried forward | 826,230 | 633,119 | Total balances and reserves at the end of the year. Must equal (1+2+3) - (4+5+6). |
| Total value of cash and short term investments | 577,485 | 667,405 | The sum of all current and deposit bank accounts, cash holdings and short term investments held as at 31 March – To agree with bank reconciliation. |
| Total fixed assets plus long term investments and assets | 4,196,414 | 6,873,900 | The value of all the property the authority owns – it is made up of all its fixed assets and long term investments as at 31 March. |
| 10. Total borrowings | 202,202 | 686,554 | The outstanding capital balance as at 31 March of all loans from third parties (including PWLB). |

| For Local Councils Only | Yes | No | N/A | |
|--|-----|----|-----|---|
| 11a. Disclosure note re Trust funds (including charitable) | | ✓ | | The Council, as a body corporate, acts as sole trustee and is responsible for managing Trust funds or assets. |
| 11b. Disclosure note re Trust funds (including charitable) | | | ✓ | The figures in the accounting statements above exclude any Trust transactions. |

I certify that for the year ended 31 March 2024 the Accounting Statements in this Annual Governance and Accountability Return have been prepared on either a receipts and payments or income and expenditure basis following the guidance in Governance and Accountability for Smaller Authorities – a Practitioners' Guide to Proper Practices and present fairly the financial position of this authority.

Signed by Responsible Financial Officer before being presented to the authority for approval



06/06/2024 Date

I confirm that these Accounting Statements were approved by this authority on this date:

as recorded in minute reference:

Signed by Chair of the meeting where the Accounting Statements were approved

Unaudited Financial Statements

For the year ended 31 March 2024

Table of Contents

31 March 2024

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Council Information

31 March 2024

(Information current at 17th June 2024)

Mayor

Cllr E. Cooper

Councillors

Cllr E. Billington
Cllr P. Burgess
Cllr J. Carroll
Cllr E. Costello
Cllr Mrs Y. Farrell
Cllr W. Henderson
Cllr M. Herber
Cllr D. Jones
Cllr T. McMahon
Cllr C. Rollins
Cllr A. Slough
Cllr C. Slough
Cllr D. Taylor

Town Clerk

Mrs Clare Evans

Auditors

Mazars LLP Salvus House Aykley Heads Durham DH1 5TS

Internal Auditors

IAC Audit & Consultancy Ltd 23 Westbury Rd Yarnbrook Wiltshire BA14 6AG

Statement of Accounting Policies

31 March 2024

Auditors

The name and address of the External Auditors is provided for information only.

These Statements are not subject to audit and the External Auditors have no responsibility for them.

Accounting Convention

The accounts have been prepared in accordance with the Accounting Guidance Notes for Local Councils (the Guide) issued by The Chartered Institute of Public Finance and Accountancy (CIPFA) as applicable to a medium sized council.

These accounts have been prepared having regard to the fundamental accounting concepts of: Going Concern, Prudence, Accruals, Relevance, Consistency, Reliability, Comparability, Understandability and Materiality.

The accounts have been prepared under the historical cost convention.

Fixed Assets

All expenditure on the acquisition, creation or enhancement of fixed assets is reported in the notes to the accounts, provided that the fixed asset yields benefits to the authority and the services it provides for a period of more than one year. Fixed assets are valued on the basis recommended by CIPFA. The year end values are stated on the following basis:

land, operational properties and other operational assets are reported in notes to the accounts at cost (where known) or at insurance values current when first reported as approximating to the lower of net replacement cost and net realisable value at that time (previous years at current insurance values).

certain community assets are the subject of restrictive covenants as to their; use and/or future disposal. Such assets are therefore considered to have no appreciable realisable value and are included at nominal value only.

Revenue Grants

Revenue grants are credited to income when conditions attached thereto have been fulfilled and/or equivalent expenditure has been incurred. Grants received in respect of which the conditions have not been fulfilled, or expenditure incurred, are carried forward as deferred revenue grants.

Investments

Investments are included in the balance sheet at historic cost and realised gains or losses are taken into the income and expenditure account as realised. Details are given at notes 8 and 9.

Debtors and Creditors

The council reviews the level of its commercial debtors on a regular basis and provisions are made, as required, where the likelihood of amounts proving ultimately collectable is in doubt.

Value Added Tax

Income and Expenditure excludes any amounts related to VAT, as all VAT suffered/collected is recoverable from or payable to HM Revenue and Customs. Any amounts not so recoverable are treated as a separate expense.

Statement of Accounting Policies

31 March 2024

External Loan Repayments

The council is not required by the Guide to incorporate external borrowings in its Balance Sheet. Details are shown at note 14.

Leases

The council is not required by the Guide to incorporate Hire Purchase and/or Finance Lease obligations in its Balance Sheet. Details are shown at note 13.

Reserves

The council maintains certain reserves to meet general and specific future expenditure. The purpose of the council's reserves is explained in notes 15 to 16.

Interest Income

All interest receipts are credited initially to general funds.

Pensions

The pension costs that are charged against precept in the council's accounts, in respect of its employees, are equal to the contributions paid to the funded pension scheme for those employees.

These contributions are determined by the fund's actuary on a triennial basis and are set to meet 100% of the liabilities of the pension fund, in accordance with relevant government regulations.

The next actuarial valuation is due at 31st March 2025 and any change in contribution rates as a result of that valuation will take effect from 1st April 2026.

Income and Expenditure Account

31 March 2024

| | Notes | 2024 £ | 2023 £ |
|--|-------|----------------|----------------|
| INCOME | | | |
| Precept on Principal Authority | | 1,196,781 | 1,119,236 |
| Agency Services | 12 | 1,200 | 1,200 |
| Capital Receipts, Grants and Loan Proceeds | | 2,628,308 | 263,580 |
| Interest and Investment Income | 1 | 79,152 | 49,949 |
| Leisure and Recreation | | 19,780 | 19,129 |
| Allotments | | 4,312 | - |
| Cemetery & Churchyard | | 23,629 | 27,184 |
| Community & Youth | | 31,759 | 4,378 |
| Miscellaneous | | 7,880 | 9,303 |
| Community Development | | 3,946 | 12,308 |
| Sale of Assets | | 8,000 | 31,300 |
| Community Services | | | 4,000 |
| | | 4,004,747 | 1,541,567 |
| EXPENDITURE | | | |
| Establishment/General Administration | | 849,227 | 677,242 |
| Agency Costs | 12 | 37,500 | 31,092 |
| Election Expenses | | 30,063 | 5,350 |
| Capital Expenditure incl Capital Grants | 7 | 2,693,986 | 368,599 |
| Loan Interest and Capital Repayments | | 12,034 | 24,069 |
| Operational Expenditure: | | 174 490 | 206.470 |
| Leisure and Recreation inc. Pavilions | | 174,489 | 206,470 |
| Allotments Cemetery & Churchyard | | 2,496 5,152 | 1,786 2,321 |
| | | 6,375 | 5,204 |
| Planning and Development Highways - Footpaths and Lighting | | 0,373 | 5,204 551 |
| Democratic Representation and Management | | 11,864 | 10,450 |
| Town Security | | - | 1,387 |
| Public Toilets | | 22,450 | 20,337 |
| Community Development | | 85,293 | 66,566 |
| Grants Under Specific Powers | | 22,347 | 22,769 |
| Community Services | | 9,783 | 17,423 |
| | | 3,963,059 | 1,461,616 |
| | | | 1,101,010 |
| General Fund | | | |
| Balance at 01 April 2023 | | 429,251 | 417,477 |
| Add: Total Income | | 4,004,747 | 1,541,567 |
| | | 4,433,998 | 1,959,044 |
| Deduct: Total Expenditure | | 3,963,059 | 1,461,616 |
| 1 | | 470,939 | 497,428 |
| | | 470,939 | 777,720 |
| Transfer from/(to) Earmarked Reserves | 16 | 14,865 | (68,177) |
| General Reserve Balance at 31 March 2024 | | 485,804 | 429,251 |

The notes on pages 8 to 14 form part of these unaudited statements.

Balance Sheet

31 March 2024

| | | Notes | 2024 £ | 2024 £ | 2023 £ |
|-----------|-------------------------------|---------|-----------------|-----------|-----------|
| | rm Assets | | | | |
| Investme | ents Other Than Loans | 8 | | 600,000 | 600,000 |
| Current | Assets | | | | |
| Debtors | and prepayments | 10 | 231,156 | | 281,166 |
| Investme | | 9 | 469,500 | | 554,500 |
| Cash at b | pank and in hand | _ | 197,905 | _ | 22,985 |
| | | | 898,561 | | 858,651 |
| Current | Liabilities | | | | |
| Creditors | s and income in advance | 11 _ | (291,218) | | (292,996) |
| Net Cur | rent Assets | | _ | 607,343 | 565,655 |
| Total As | sets Less Current Liabilities | | | 1,207,343 | 1,165,655 |
| Total As | sets Less Liabilities | | = | 1,207,343 | 1,165,655 |
| Capital | and Reserves | | | | |
| Earmark | ed Reserves | 16 | | 721,539 | 736,404 |
| General | Reserve | | _ | 485,804 | 429,251 |
| | | | = | 1,207,343 | 1,165,655 |
| | | | | | |
| Signed: | | | | | |
| | Cllr E. Cooper | Mrs Cla | re Evans | | |
| | Mayor | Respons | sible Financial | Officer | |
| | | | | | |
| Date: | | | | | |

The notes on pages 8 to 14 form part of these unaudited statements.

Notes to the Accounts

31 March 2024

1 Interest and Investment Income

| | 2024 | 2023 |
|---------------------------------|--------|--------|
| | £ | £ |
| Interest Income - General Funds | 79,152 | 49,949 |
| | 79,152 | 49,949 |

2 Publicity

Section 5 of the Local Government Act 1986 requires the council to disclose expenditure on publicity. Details are shown under the following broad categories:

| | 2024 | 2023 |
|------------------|-------|-------|
| | £ | £ |
| Publicity | - | 1,770 |
| Councils Website | 315 | 268 |
| Newsletter | 5,958 | 4,856 |
| | 6,273 | 6,894 |

3 General Power of Competence

With effect from 28th September 2015 Houghton Regis Town Council acquired the right to exercise the General Power of Competence extended to Town and Parish Councils under the Localism Act 2011 by S.I. 2012 No 965 (The Parish Councils (General Power of Competence) (Prescribed Conditions) Order 2012). Therefore, with effect from 28th September 2015 the council no longer exercises the powers conveyed by Section 137 of the Local Government Act 1972 (as amended).

4 Tenancies

During the year the following tenancies were held:

Council as landlord

| Tenant | Property | Rent p.a. | Repairing / Non-Repairing |
|---------|------------|-----------|------------------------------|
| Various | Allotments | 4,312 | Non-Repairing |

Council as tenant

| Landlord | Property | Rent p.a. | Repairing / Non-Repairing |
|------------------------------|------------------------------|-----------|------------------------------|
| Central Bedfordshire Council | Workshop | 15,500 | Non-Repairing |
| Central Bedfordshire Council | Parkside Recreation Ground | 50 | N/A |
| Central Bedfordshire Council | Tithe Farm Recreation Ground | 5 | N/A |

5 Pensions

For the year of account the council's contributions equal 26.80% of employees' pensionable pay. These contributions will remain at 26.80%, in future years, which will provide adequately for future liabilities.

Notes to the Accounts

31 March 2024

| U FIXEU ASSELS | 6 | Fixed | Assets | |
|----------------|---|-------|--------|--|
|----------------|---|-------|--------|--|

| 6 Fixed Assets | | |
|---|-----------|-----------|
| | 2024 | 2023 |
| | £ | £ |
| | Value | Value |
| At 31 March the following assets were held: | varue | value |
| | | |
| Land and Buildings | | |
| Bowls Green Shed | 2,800 | 2,800 |
| Houghton Regis Memorial Hall | 293,000 | 293,000 |
| Council Offices and Land | 260,400 | 260,400 |
| Sports Pavilion Moore Crescent | 340,020 | 340,020 |
| Leasehold-Tithe Farm Pavilion | 138,900 | 138,900 |
| Leasehold-Tithe Farm Sports Development Project | 2,916,552 | 288,382 |
| Leasehold-Parkside Pavilion | 154,784 | 154,784 |
| Leasehold - Orchard Close Pavilion | 115,940 | 115,940 |
| Leasehold-Village Green Pavilion | 459,836 | 459,836 |
| | 4,682,232 | 2,054,062 |
| • | | |
| | 2024 | 2023 |
| Vehicles and Equipment | | |
| Recreation Ground Equipment | 50,826 | 62,826 |
| Office Equipment | 48,475 | 44,164 |
| Office Boiler | 2,990 | 2,990 |
| Office Furniture | 100,226 | 100,226 |
| Pavilion Furniture & Equipment | 7,446 | 7,446 |
| Play and Sports Equipment & Safety Surfaces | 288,158 | 272,208 |
| Skate Park | 90,306 | 90,306 |
| MUGA | 30,062 | 30,062 |
| Christmas Decorations | 63,069 | 63,069 |
| Kubota Tractor M9540 - LK09 EPL | 35,000 | 35,000 |
| Ford Ranger EX67 KKW | 16,942 | 16,942 |
| Ford Ranger EN68 VTG | 22,520 | 22,520 |
| Ford Ranger LC69 HCL | 18,990 | 18,990 |
| P7E Trailer | 795 | 795 |
| LT106G Trailer | 2,465 | 2,465 |
| Ifor Williams Trailer | 800 | 800 |
| Work Platform (f/lift) | 650 | 650 |
| Dennis Mower | 1,500 | 1,500 |
| Verticut Mower | 1,200 | 1,200 |
| Ransomes Cylinder Mower | 850 | 850 |
| Hayter Mower | 2,137 | 2,137 |
| Hayter Mower (2018) | 535 | 535 |
| Trimax Snake Mower | 19,950 | 19,950 |
| Hayter Pro Rotary Mower | 1,149 | 1,149 |
| Pro Virtue SVP Mower x 2 | 748 | 748 |
| Verti-Cutter | 1,329 | 1,329 |
| Harrier Grass Cutter x 2 | 1,400 | 1,400 |
| Honda Tractor Rotavator | 4,300 | 4,300 |
| Stihl AR300L | 1,320 | 1,320 |
| Stihl RMA765 Mower | 1,037 | 1,037 |
| Kubota Mower LR21 HKO | 17,000 | 17,000 |

Notes to the Accounts

31 March 2024

| | 2024 | 2023 |
|---|------------------|------------------|
| Sissis Autorake | 5,209 | 5,209 |
| Bomford Kestrel Arm Mower | 24,600 | 24,600 |
| Stihl Battery Brushcutters (6) | 6,445 | - |
| Kubota Flail Deck | 7,104 | 7,104 |
| Tomlin Harrows | 4,229 | 4,229 |
| Mitsubishi truck KY64BGK | 15,000 | 15,000 |
| Exac Post Hole Borer | 1,500 | 1,500 |
| Dump Trailer 12' x 6' | 4,650 | 4,650 |
| JCB Mini Excavator | 3,476 | 3,476 |
| Kubota K15 DXU | 14,116 | 14,116 |
| Kubota F3890 (KX68 BDZ) | 18,368 | 18,368 |
| Kubota F3890 (KX68 BEJ) | 18,368 | 18,368 |
| Kubota XL300 Spreader | 1,888 | 1,888 |
| Rotowash | 7,176 | 7,176 |
| CCTV Equipment | 25,041 | 25,041 |
| Anti-Ram Bollards | 5,592 | 5,592 |
| Gazebos | 905 | 905 |
| Cemetery Earth Augur | 670 | 670 |
| Hot Water Pressure Cleaner | 18,219 | 18,219 |
| Mobile Steam Cleaner | 17,999 | 10.755 |
| Shibarua Tractor LK 17 KTD | 19,755 69,999 | 19,755 69,999 |
| Sports Equipment (Village Green) Outdoor Gym | 4,100 | 4,100 |
| Kubota RTV KX20 CCJ | 15,250 | 15,250 |
| Defibrillators | 10,092 | 10,092 |
| Denormators | | |
| | 1,153,926 | 1,121,221 |
| Infrastructure Assets | | |
| Gates and Fencing | 92,569 | 92,569 |
| Bowls Irrigation System | 7,290 | 7,290 |
| Speed Activated Signs | 9,226 | 9,226 |
| Town Signs & Noticeboards | 12,157 | 12,157 |
| Litter Bins | 9,970 | 9,970 |
| Bollards - Village Green Grnd | 7,192 | 7,192 |
| Benches | 5,990 | 5,990 |
| Flame Beacon | 2,204 | 2,204 |
| Flag Poles | 5,875 | 5,875 |
| Memorial Hall Planter Flood dights (Tithe Form Strete Ports) | 3,720 | 3,720 |
| Floodlights (Tithe Farm Skate Park) | 15,844 | 15,844 |
| Bedford Rd Wall (All Saints Gate) | 20,018 48,000 | 20,018 48,000 |
| Village Green Play Area Resurfacing Resurface Orchard Close Play Area | 21,081 | 21,081 |
| Parkside Family Picnic Area | 10,180 | 10,180 |
| Allotment Shed Bases | 6,502 | 6,502 |
| | 277,818 | 277,818 |
| | | |

Notes to the Accounts

31 March 2024

| 6 Fixed Assets (cont'd) | 2024 | 2023 |
|-------------------------------------|-----------|-----------|
| Community Assets | | |
| Civic Regalia | 4,779 | 4,779 |
| War Memorial | 9,363 | 9,363 |
| Village Green | 1 | 1 |
| Tithe Farm Recreation Ground | 1 | 1 |
| Land rear of Orchard Close | 1 | 1 |
| Houghton Regis Cemetery | 104,305 | 104,305 |
| New Cemetery Development | 41,461 | 24,850 |
| Orchard Close Recreation Ground | 1 | 1 |
| Land rear of Houghton Court | 1 | 1 |
| Land rear of Village Green Pavilion | 1 | 1 |
| Land Adj Chapel Path | 1 | 1 |
| Land off Townsend Farm Road | 1 | 1 |
| All Saints Churchyard | 1 | 1 |
| Land at Moore Crescent | 1 | 1 |
| Land at The Baulk | 1 | 1 |
| Land at Orchard Close | 1 | 1 |
| Parcels within Dog Kennel Down Area | 1 | 1 |
| Parkside Recreation Ground | 1 | 1 |
| Part of The Paddocks | 1 | 1 |
| Former Railway Line | 1 | 1 |
| - | 159,924 | 143,313 |
| = | | |
| - - | 6,273,900 | 3,596,414 |

The basis of valuation of the above assets is set out in the Statement of Accounting Policies.

7 Fixed Assets - Additions and Disposals

| • | 2024 £ | 2023 £ |
|--|-----------|-----------|
| During the year the following assets were purchased: | Cost | Cost |
| Operational Land and Buildings | 2,628,170 | 265,134 |
| Vehicles and Equipment | 49,205 | 76,018 |
| Infrastructure Assets | - | 7,927 |
| Community Assets | 16,611 | 19,520 |
| | 2,693,986 | 368,599 |
| | Proceeds | Proceeds |
| During the year the following assets were disposed of: | | |
| Vehicles and Equipment | 8,000 | 31,300 |
| | 8,000 | 31,300 |

Notes to the Accounts

31 March 2024

| 8 Investments | š |
|---------------|---|
|---------------|---|

| Amounts Written Off At 31 March 2024 At 01 April 2023 Surrent Asset Investments P Current Asset Investments 2024 2023 £ £ L A Deposit Fund Account 469,500 554,500 10 Debtors 2024 2023 £ £ L A Deposit Fund Account 469,500 554,500 Trade Debtors 10 Debtors 11 A 53 195,926 VAT Recoverable 179,576 56,569 VAT Recoverable 179,576 56,569 Other Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Prepayments 1,453 1,4506 Accrued Income 17,280 1,4506 Accrued Income | Cost At 01 April 2023 | | Investments Other Than Loans £ 600,000 |
|--|-----------------------------|---------|--|
| Net Book Value 600,000 At 31 March 2024 600,000 At 01 April 2023 600,000 9 Current Asset Investments 2024 2023 £ £ £ £ A Deposit Fund Account 469,500 554,500 10 Debtors 17 Tade Debtors 2024 2023 £ £ 2024 2023 £ £ VAT Recoverable 14,533 195,956 VAT Recoverable 114,533 195,956 Other Debtors 8,459 1,450 Prepayments 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | At 31 March 2024 | | 600,000 |
| Net Book Value 600,000 At 31 March 2024 600,000 At 01 April 2023 600,000 9 Current Asset Investments 2024 2023 £ £ L A Deposit Fund Account 469,500 554,500 10 Debtors 2024 2023 £ £ £ Trade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | Amounts Written Off | | |
| At 31 March 2024 600,000 At 01 April 2023 600,000 9 Current Asset Investments 2024 £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ | At 31 March 2024 | | |
| At 01 April 2023 600,000 600,000 P Current Asset Investments 2024 £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ £ | | | |
| At 01 April 2023 600,000 Current Asset Investments | At 31 March 2024 | | |
| 9 Current Asset Investments 2024 £ 2023 £ £ £ L A Deposit Fund Account 469,500 554,500 10 Debtors 2024 £ 2023 £ £ Trade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | | | |
| 9 Current Asset Investments 2024 £ 2023 £ £ £ L A Deposit Fund Account 469,500 554,500 10 Debtors 2024 2023 £ £ £ Trade Debtors 14,533 195,926 195,926 VAT Recoverable 179,576 56,569 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | At 01 April 2023 | | |
| LA Deposit Fund Account 2024 £ 2023 £ 469,500 554,500 10 Debtors 2024 2023 £ £ Trade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | | | |
| L A Deposit Fund Account £ £ 469,500 554,500 10 Debtors 2024 2023 £ £ Trade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | 9 Current Asset Investments | | |
| 469,500 554,500 10 Debtors 2024 2023 £ £ Trade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | | | |
| 10 Debtors £ £ £ £ Trade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | L A Deposit Fund Account | 469,500 | 554,500 |
| Z024 2023 £ £ Trade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | | 469,500 | 554,500 |
| frade Debtors 14,533 195,926 VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | 10 Debtors | 2024 | 2023 |
| VAT Recoverable 179,576 56,569 Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | | | |
| Other Debtors 8,459 1,450 Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | Trade Debtors | 14,533 | 195,926 |
| Prepayments 17,280 17,566 Accrued Income 11,308 9,655 | | | |
| Accrued Income 11,308 9,655 | | | |
| | | | |
| 231,156 281,166 | Accided income | | |

Notes to the Accounts

31 March 2024

11 Creditors and Accrued Expenses

| | 2024 | 2023 |
|-----------------------------------|---------|---------|
| | £ | £ |
| Trade Creditors | 166,083 | 5,553 |
| Other Creditors | 4,299 | 126 |
| Payroll Taxes and Social Security | 12,121 | - |
| Accruals | 35,398 | 17,265 |
| Income in Advance | 200 | 320 |
| Capital Creditors | 47,341 | 9,157 |
| Capital Receipts in Advance | 25,776 | 260,575 |
| | 291,218 | 292,996 |

12 Agency Work

During the year the Council undertook the following agency work on behalf of other authorities:

| Commissioning Authority and Nature of Work | 2024 | 2023 |
|--|-------|-------|
| | £ | £ |
| Central Bedforshire Council - Dog Bin Emptying | 1,200 | 1,200 |
| | 1,200 | 1,200 |

A final claim for reimbursement to 31 March 2024 has been made.

During the year the Council commissioned the following agency work to be performed by other authorities:

| Performing Authority and Nature of Work | 2024 | 2023 |
|---|---------|--------|
| | £ | £ |
| Central Bedfordshire Council - CCTV Monitoring | 4,122 | 2,700 |
| Central Bedfordshire Council - Bulk Waste Collections | (3,600) | 3,600 |
| Police & Crime Commissioner Beds - OP HANA | 36,978 | 24,792 |
| | 37,500 | 31,092 |

A final claim to 31 March 2024 has been made.

13 Hire Purchase and Lease Obligations

At 31 March the following hire purchase agreement(s) and lease(s) were in operation:

| | | Annual Lease/Hire Payable | | |
|---------------------|-----------------------------|------------------------------|----------------|--|
| Hire/Lessor Purpose | | £ | Year of Expiry | |
| Grenke Leasing Ltd | Photocopier (5 Years Lease) | 2,079 | 2024 | |

14 Loans

At the close of business on 31 March 2024 the following loans to the council were outstanding:

| Lender | Loan Period | Amount £ | Years Remaining |
|-------------------------|--|----------|--------------------|
| Public Works Loan Board | 24 Years from 19th October 2009 | 86,895 | 10 |
| Public Works Loan Board | 24 Years from 5th February 2010 | 99,659 | 10 |
| Public Works Loan board | 24 Years from 22 nd November 2023 | 500,000 | 24 |

Notes to the Accounts

31 March 2024

15 Usable Capital Receipts Reserve

| | 2024 | 2023 |
|--|---------|----------|
| | £ | £ |
| Capital receipts (asset sales) during the year | 8,000 | 31,300 |
| Less: | | |
| Capital used to fund expenditure | (8,000) | (31,300) |
| Balance at 31 March | | |

The Usable Capital Receipts Reserve represents capital receipts available to finance capital expenditure in future years.

16 Earmarked Reserves

| Balance at | Contribution | Contribution | Balance at |
|------------|----------------------------|--|-----------------------|
| 01/04/2023 | to reserve | from reserve | 31/03/2024 |
| £ | £ | £ | £ |
| 736,404 | 54,502 | (69,367) | 721,539 |
| 736,404 | 54,502 | (69,367) | 721,539 |
| | 01/04/2023 £ 736,404 | 01/04/2023 to reserve £ £ 736,404 54,502 | £ £ £ (69,367) |

The Other Earmarked Reserves are credited with amounts set aside from revenue to fund specific known commitments of the council.

The Other Earmarked Reserves at 31 March 2024 are set out in detail at Appendix A.

17 Capital Commitments

The council had no capital commitments at 31 March 2024 not otherwise provided for in these accounts.

18 Contingent Liabilities

The council is not aware of any contingent liabilities at the date of these accounts.

Appendices

31 March 2024

Appendix A

Schedule of Farmarked Reserves

| | Balance at | <u>Contribution</u> | <u>Contribution</u> | Balance at |
|----------------------------|------------|---------------------|---------------------|------------|
| | 01/04/2023 | to reserve | <u>from reserve</u> | 31/03/2024 |
| | £ | £ | £ | £ |
| All Saints Churchyard Wall | 4,616 | 1,000 | | 5,616 |
| Pavilion Renovation | 244,301 | -, | | 244,301 |
| Street Furniture | 4,251 | 7,000 | | 11,251 |
| Grounds Machinery Renewal | 0 | 1,920 | | 1,920 |
| Play Areas | 145,651 | 25,000 | | 170,651 |
| Community Development | 15,868 | 11,000 | (6,375) | 20,493 |
| Elections | 12,777 | | (11,080) | 1,697 |
| Website Development | 6,000 | | | 6,000 |
| Cemetery Provision | 77,491 | | (6,611) | 70,880 |
| Allotments | 32,960 | | | 32,960 |
| Former Railway Line | 27,489 | | (3,000) | 24,489 |
| CBC Bulk Waste Reserve | - | 3,600 | | 3,600 |
| Office Provision | 165,000 | | (42,301) | 122,699 |
| Houghton Hall Park Project | - | 4,982 | | 4,982 |
| | | | | |
| TOTAL EARMARKED RESERVES | 736,404 | 54,502 | (69,367) | 721,539 |

Agenda Item 14

| 2024/25 | | | | | | | |
|--------------|---------------------|------------------------------|---------------------------|-------------|--------------|------------------------------|---|
| Committee | Schedule of Earmark | ed Reserves | Predicted Opening Balance | Transfer In | Transfer Out | Predicted Closing Balance | Notes |
| | | | 01.04.24 | | | 31.03.25 | |
| | | | £ | £ | £ | £ | |
| T 0 11 | | 0 15 5 7 1 | 100.051 | | | | |
| Town Council | 310 | General Reserves - Predicted | 429,251 | 0 | | 429,251 | |
| E&L | 320 | All Saints Churchyard Wall | 5,616 | 0 | C | 5,616 | To be used to fund repairs as required. |
| E&L | 322 | Pavilion Renovation | 244,301 | 0 | C | 244,301 | 1 This EMR will be used to help fund Tithe Farm Sports project. |
| E&L | 324 | Street Furniture | 11,251 | 0 | C | 11,251 | |
| E&L | 326 | Grounds Machinery renewal | 1,920 | 0 | C | 1,920 | |
| E&L | 327 | Play Areas | 170,651 | 0 | C | 170,651 | 1 Typically this fund gets built up over time to fund major improvements to play areas. |
| | | | | | | | To be used to fund the Neighbourhood Plan process and production. TBC all NHP invoices received |
| Comm Serv | 330 | Community Development | 20,493 | | C | 20,493 | and settled. |
| Corp Serv | 332 | Elections | 1,697 | 0 | C | 1,697 | Typically this fund gets built up over time to fund any by-election or main election. |
| Comm Serv | 338 | Website | 6,000 | | 6,000 | 0 | To be used in 2024/25 to fund website update completed March / April 2024 |
| E&L | 348 | Cemetery | 70,880 | 0 | C | 70,880 | To be used to fund the environmental assessment of the land at Grendall Lane. |
| E&L | 351 | Allotments | 32,960 | 0 | C | 32,960 | To be used to fund enhancements to any allotment provision. |
| | | | | | | | This has to date been an annual transfer out to help fund the ongoing maintenance of this land in |
| E&L | 352 | Former Railway Line | 24,489 | 0 | 3,000 | 21,489 | accordance with the s106 agreement. To be transferred to 281-4992 |
| Comm Serv | 354 | Bulk Waste | 3,600 | 0 | 3,600 | 0 | CBC invoices expected for removals carried out in 2023/24. |
| | | | | | | | Reduced financial contribution required in 23/24, agreed to hold surplus budget in an EMR to assist |
| E&L | 358 | Houghton Hall Park Project | 4,982 | 0 | 4,982 | 2 | o in funding upkeep of Visitors Centre. |
| Town Council | 355 | New Office Provision | 122,699 | 0 | C | 122,699 | |
| | TOTAL EARMARKED | RESERVES | 721,539 | l 0 | 17,582 | 703,957 | 7 |
| | | | 1,000 | <u> </u> | ,002 | | 1 |
| E&L | S106 | Deferred Income | 25,776 | 0 | C | 25,776 | To be used to help fund Tithe Farm Sports project |

Approved: 28th September 2015 Re approved: 15th May2024



HOUGHTON REGIS TOWN COUNCIL

RISK MANAGEMENT STRATEGY & SCHEDULE

| Date of Approval: | Town Council 28th September 2015 |
|---------------------|--|
| | |
| Date of Review: | 26 th September 2016; 25 th September 2017; 24 th September 2018; 23 rd September 2019; 14 th |
| | September 2020; 21st September 2021; 28th November 2022. No longer reviewed by |
| | Corporate Services, as per IA recommendation. |
| Date of Re-approval | 5 th December 2016; 11 th December 2017; 8 th October 2018; 9 th December 2019; 14 th |
| Town Council | December 2020; 13 th December 2021; 20 th March 2023; 18 th March 2024, 15 th May 2024 |

Risk Management Strategy

| 1.0 | Introduction |
|------|----------------------------|
| 2.0 | Scope |
| 3.0 | Strategy Outcomes |
| 4.0 | Risk Management Overview |
| 5.0 | Risk Appetite |
| 6.0 | Embedding Risk Management |
| 7.0 | Roles and Responsibilities |
| 8.0 | Risk Management Processes |
| 9.0 | Monitoring and Review |
| 10.0 | Glossary of Terms |

Appendix 1 - Impact and Likelihood Descriptors and Risk Scoring Matrix

Risk Management Schedule

- Corporate Services
- Environment & Leisure
- Planning
- Community Services

1.0 Introduction

1.1 Effective risk management is essential if Houghton Regis Town Council is to deliver its key outcomes and achieve its goals. It supports continuous improvement and good governance.

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- 1.2 Risk management is about us: identifying the things that could happen to prevent the delivery of our key outcomes (our risks); assessing how likely it is that these things might happen and what their impact might be; and determining what can be done to reduce the likelihood of those unwanted events or mitigate their impact. Effective risk management requires us to identify our most important risks; record those risks and the actions we plan to take to deal with them; and review, regularly the impact of our actions on our risks.
- 1.3 We cannot avoid risk entirely and it would be impracticable to try to manage away entirely the risks that we are exposed to. What we must do is: decide what level of risk we are prepared, and can afford, to accept; take action that is proportionate and affordable to reduce to an acceptable level as many risks as possible; and keep under review and actively manage those risks that remain unacceptably high.
- 1.4 The Risk Management Strategy has been adopted to help us to manage our risks effectively.

2.0 Scope

- 2.1 The Strategy provides an overview of risk management before examining in more detail the elements critical to successful risk management, i.e.:
 - determining our risk appetite
 - the integration of risk management into our decision making
 - linking service planning and performance management with risk management
 - defining responsibilities for risk management
 - processes for identifying, assessing and managing risk

3.0 Strategy Outcomes

3.1 The outcomes to be delivered by this strategy are within the approved Town Council Plan:

4.0 Risk Management - Overview

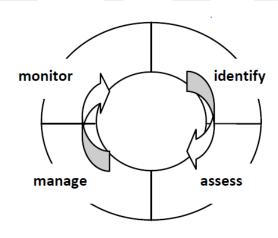
- 4.1 Risk management is the process by which the organisation seeks to identify, assess and manage key risks which might prevent it from achieving its corporate outcomes and goals or from doing so in an effective and efficient manner.
- 4.2 Risk management should not be treated as a standalone process. It should be treated just like budgeting and financial management or service planning and performance management something that any good manager does as a matter of course. It should be linked to the service and financial planning and management as managers identify both the risks to their plans as they develop them and the risks associated with subsequent actions to keep those plans on track.
- 4.3 Risk management is a continuous process. For known risks, it should operate from the time that each risk is first identified until such time as it no longer represents a significant risk to the organisation. Recorded risks and the controls used to mitigate them should be reviewed on

a regular basis: the frequency of review for each risk should reflect the impact the risk might have and the degree of confidence placed on the controls in place to manage it. In addition, there is a need for constant and ongoing vigilance to ensure that any new risks that may arise are recognised and dealt with before they can impact on the organisation.

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- 4.4 There are a number of benefits of having an effective risk management process in place and these include:
 - Alerting management and other accountable persons to the key risks which might prevent the achievement of the organisation's corporate outcomes and service plan objectives, in order that timely mitigation can be developed to either prevent the risks occurring, or to manage them effectively if they do occur.
 - Contributing to better decision making and the process of achieving corporate outcomes and service plan objectives. When embedded within existing business processes such as planning, performance management, project management and budgeting, it provides a basis for ensuring that the implications of decisions are thought through; that the impact of any decision on other decisions, initiatives and projects is considered; and that conflicts within planning and decision making balanced. It also helps managers to design mitigations that are proportionate to the degree of risk faced.
 - Providing assurance to accountable persons and managers on the adequacy of arrangements for the conduct of business. It demonstrates openness and accountability to various regulatory bodies and to all other stakeholders.
 - Greater risk awareness and an improved control environment, which should mean fewer incidents and other control failures and better service outcomes.
- 4.5 The organisation's risk management approach is based on the standard management cycle of:



5.0 Risk Appetite

- 5.1 Risk appetite or risk tolerance are two terms that mean the same thing how much risk the organisation is prepared to live with to achieve service goals and reach its strategic objectives. Using the language of the risk management professional, the organisation may be risk averse, risk neutral or risk loving. The organisation's risk appetite may vary depending on which aspect of its activities it is considering but for risk management purposes, it must be capable of expressing its appetite objectively and numerically.
- 5.2 Houghton Regis Town Council has determined that it will use a scoring model based on impact and likelihood and will set a single risk tolerance level: any risk that scores 9 or more, using the model will be considered "primary" risks and will be subject to positive action

designed to mitigate the risk and bring its score within the tolerance level. Appendix 1 to the Strategy provides guidance for scoring the impact and likelihood of each risk.

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5.3 To provide full assurance, those risks scoring less than 9 will also be recorded in the Risk Register – as will be the controls and other mitigations that resulted in a within-tolerance risk score. They will also be subject to monitoring designed to give assurance that controls are operating as expected to keep them within tolerance.

6.0 Embedding Risk Management

- 6.1 Embedding risk management is defined as building risk consistently and uniformly into all operations at every level so that it becomes part of 'the way we do things' as a matter of routine.
- 6.2 The key factors for successfully embedding risk management are:
 - Sponsorship;
 - Ownership;
 - Developing linkages with service plans and corporate priorities
 - Developing the appropriate knowledge and skills to identify, assess and manage risks
- 6.3 How we will seek to achieve these success factors and embed risk management is outlined in sections 7 and 8 of the Strategy and the accompanying appendices and guidance notes.

7.0 Roles and Responsibilities

- 7.1 Houghton Regis Town Council will only succeed in managing its risks if everyone understands their responsibilities in this area. The key message for all of us is that we share responsibility for our risks and we can't afford to have anyone shirking their responsibility.
- 7.2 The Town Clerk is specifically responsible for:
 - Producing and reviewing the Risk Management Strategy
 - Reporting to those charged with governance on the effectiveness of risk management arrangements
 - Providing (or obtaining via competent specialists) advice, guidance, support and training to employees and Councillors or other accountable persons
 - Reviewing committee reports to ensure risks relating to recommendations /decisions are clearly stated in the report
 - Promoting effective risk management across the organisation
 - Assisting officers in maintaining the corporate Risk Register
- 7.3 Every risk in the Risk Register will be made the responsibility of a specific employee, manager or Town Clerk. That person will be the Risk Owner.
- 7.4 The organisation's Corporate Services Committee is responsible for oversight of the risk management processes. The Committee receives 6 monthly reports on overdue risk actions. *Those charged with governance* are involved in the preparation and review of the Annual Governance Statement (*Statement of Internal Control*) which includes reference to the organisation's risk management arrangements.
- 7.5 The following table identifies other specific roles and responsibilities.

| Who | Responsibilities |
|---|--|
| Accountable persons – those charged with | To hold management team (or equivalent) |
| governance (Town Clerk & elected members) | accountable for effective risk management across |
| | the organisation |
| | To ensure effective risk management |
| | arrangements are in place |
| | To consider risks when making decisions |
| | To raise risk issues and concerns with |
| | management team or Risk Manager |
| Senior management / Clerk (risk manager in this | To identify and assess risks to service delivery |
| context) | and instigate actions to mitigate those risks |
| , | To identify corporate risks and ensure identified |
| | actions to mitigate are completed |
| | To champion risk management and lead by |
| | example |
| | Horizon scanning to identify emerging risks |
| | To ensure appropriate risk owners are designated |
| | for each risk or action |
| Project Managers (for projects) | To identify and manage project risks |
| | To ensure high level project risks are recorded on |
| | the Risk Register |
| Partnership Lead officers | To identify and manage partnership risks from |
| | the organisation's perspective |
| | To identify and manage risks from the |
| | partnership's perspective (where the organisation |
| | is the lead authority) |
| | To ensure partnership risks are recorded on the |
| | Risk Register and in accordance with any |
| | partnership agreement. |
| Clerk and other employees | To identify opportunities or threats to service |
| | delivery |
| | To take reasonable action to minimise risks in |
| | service delivery |
| | To report events (materialising of identified |
| | risks) to management team |
| | To seek advice from the Risk Manager on risk |
| | management issues |

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8.0 Risk Management Processes

- 8.1 Houghton Regis Town Council uses its Town Council Plan to identify its aims, objectives and desired outcome. Houghton Regis Town Council has determined that, for all outcomes identified in this Plan, Risk Owners must consider the risks that may materialise to prevent delivery of a desired outcome and determine what should be done about them. The following steps are to be followed:
 - **Risk identification** the Risk Owner will determine what might happen that could impact on delivery and establish when, how and why such an event might occur.
 - **Risk assessment** the Risk Owner will apply the guidance set out in Appendix 1 to determine the relevant risk score: if the risk score is outside the tolerance level action will be required. At this point the Risk Owner is assessing the "inherent risk", that is the risk that the organisation would be exposed to if no mitigating actions were taken.

• **Initial risk mitigation** – the Risk Owner will identify what controls are already in place to reduce the chance of a risk materialising

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- **Initial risk response** the Risk Owner will determine what to do about a risk in terms of treating, tolerating, transferring or terminating the risky activity in order to reduce the potential impact on the organisation. Alternatively, you might take the risk in order to get an outcome that would not be achievable without taking the risk.
- **Risk review** the Risk Owner will review the scoring with the responses and controls in place to come up with the residual risk score.
- **Future risk mitigation** the Risk Owner will identify actions that need to be taken to reduce the residual risk score to within the risk appetite.
- 8.2 These steps may be undertaken by officers during a group workshop, or individually with the assistance of the Risk Manager or an external facilitator. Risks, controls and actions can then be recorded in the Risk Register. Risks can be classified as:
 - Corporate cross cutting and affecting all services in the organisation
 - Operational related to a specific service or activity
 - Strategic may affect the strategic direction of the organisation
 - Project time limited and specific to finite projects
- 8.3 Implementation of risk actions are monitored as part of the organisation's regular reporting of budgets, performance and risk management (where such reporting exists). Where actions have not been taken in a timely manner to mitigate risks, this shall be reported to the appropriate committee charged with governance.
- 8.4 Emerging risks identified through regular horizon scanning will be assessed, analysed and recorded on the Risk Register with suitable responses as soon as they are identified.
- 8.5 Risks relating to committee decisions are recorded in each committee report. The Risk Manager provides advice and guidance and will identify if the Risk Register requires updating with any corporate or service risks emerging from report recommendations.
- 8.6 Project risks will be identified at the outset of any project and recorded in the organisation's Project Management approach. Any project risks that have an inherent risk score of 9 or above will be recorded on the Risk Register in a sub-section for the appropriate service area. This will enable monitoring of controls and actions.
- 8.7 Once the project is completed, project risks will be removed from the Risk Register.

9.0 Monitoring and Review

- 9.1 The Strategy will be reviewed annually by Corporate Services Committee and reported to Town Council.
- 9.2 Progress with actions designed to mitigate primary risks will be reported to those charged with governance.
- 9.3 Risk Owners will review their risks on the Risk Register every six months and give assurance that controls are still operating as recorded.
- 9.4 Where appropriate, Internal Audit will review the organisation's risk management processes at least once every two years.

10.0 Glossary of terms

| Term | Definition |
|--------------------|--|
| Risk | The threat that an event or action will adversely affect the organisation's ability to deliver its objectives. The threat is measured in terms of impact and likelihood. |
| Risk strategy | How the organisation plans to achieve good risk management |
| Risk appetite | The level of risk the organisation is prepared to accept |
| Risk averse | A low appetite for risk taking |
| Risk positive | A high appetite for risk taking to potentially achieve a more favourable outcome |
| Upside risk | Opportunity to exploit a situation for a positive advantage |
| Inherent risk | The impact and likelihood of an event occurring before any controls haven been applied |
| Residual risk | The impact and likelihood of an event occurring when controls are operating as designed |
| Controls | Processes or actions taken to address risks by reducing the likelihood. Usually referred to as treating the risk. Cost of controls should be proportional to the risk |
| Mitigation | Actions taken or to be taken to reduce the chance of a risk materialising or the impact if it does. |
| Treat the risk | Operate processes to reduce the risk e.g. password security, spot checks, regular monitoring or reporting |
| Tolerate the risk | Agree not to take action, usually due to minimal likelihood of occurrence, or cost of controls is disproportional to the risk |
| Transfer the risk | Often through insurance, where the impact of a risk materialising is reduced. May also occur through outsourcing if a third party takes on the risk. |
| Terminate the risk | Stop doing the activity / service to which the risk relates |
| Take the risk | View the risk as an upside risk / opportunity to improve an outcome or deliver an even better service and take the chance |

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APPENDIX 1

$\label{lem:eq:loss} \textbf{IMPACT DESCRIPTORS} \ (scores) - \textbf{how big could the impact be?}$

The following descriptors are designed to assist the scoring of the impact of a risk if it were to occur:

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| Score | Low (1) | Medium (2) | High (3) | Very High (4) |
|----------------------------------|---|---|---|--|
| Legal | Minor civil litigation | Major civil litigation and/or | Major civil litigation setting | Section 151 or government |
| | Ü | local public enquiry | precedent and/or national public enquiry | intervention or criminal charges |
| Financial | Up to £25k | Up to £50k | Up to £100k | Over £100k |
| Performance / Service Quality | Low level of minor complaints | Material level of minor complaints Service quality impaired | Unacceptable level of complaints. Adequate service level cannot be maintained | Complete failure to deliver service Government intervention |
| Health and safety of people | Low level of minor injuries | High level of minor injuries | Serious injury | Death of an individual for whom the organisation has a responsibility |
| Reputation | Little or no impact outside of the organisation | Minimal negative local media reporting | Significant negative front page reports or editorial comment in the local media | Questions raised in Parliament and/or reported in the national media |

Financial risk impact levels should be adjusted to fit with the budget of the organisation. As a guide, Very High impact would be 10% of the organisation's net expenditure for the year (or precept and other income if applicable)

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LIKELIHOOD DESCRIPTORS (scores) – how soon might it happen?

Low (1) Once every two to five years or more

Medium (2) This year or next year High (3) Within six months to a year Very High (4) Immediate or within a month

RISK SCORING MATRIX

| VERY HIGH (4) | 4 | 8 | 12 | 16 |
|---------------|---------|------------|----------|---------------|
| HIGH (3) | 3 | 6 | 9 | 12 |
| MEDIUM (2) | 2 | 4 | 6 | 8 |
| LOW (1) | 1 | 2 | 3 | 4 |
| IMPACT / | LOW (1) | MEDIUM (2) | HIGH (3) | VERY HIGH (4) |
| LIKELIHOOD | | | | |

Scores are mapped on the matrix above.

Red scores – Primary risk that exceeds the organisations risk appetite – action needed to redress, monthly monitoring

Amber scores – likely to cause the organisation some difficulties – quarterly monitoring Green scores – monitor as necessary



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Approved: 28th September 2015 Re approved: 15th May2024 Approved: 28th September 2015 Re approved: 15th May2024

RISK MANAGEMENT SCHEDULE

Corporate Services

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|-------------|---|--|------------------------|------------|-----------|--|-----------------|--------|-------|---------------|-------------|
| Finance | | | | | | | | | | | |
| • Banking | Failure of banking set up to meet legal, policy & administration requirements | Loss of funds Short term loss of bank services (telephone / internet banking) | 1 | 3 | 3 | Use of national bank Spread of investments Internal controls | 1 | 3 | 3 | RFO | Ongoing |
| • Borrowing | Failure of borrower to honour loan agreement | Financial penalties | 1 | 3 | 3 | Use of recognised public sector lender | 1 | 3 | 3 | RFO | Ongoing |
| | Failure of lender to honour loan agreement | Damage to reputation | | | | Set up for BACS repayments | | | | | |

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|--------------------|---|---|------------------------|------------|-----------|---|-----------------|--------|-------|---------------|-------------|
| • Audit – external | Failure of audit to provide appropriate assurance and give unqualified opinion | Financial penalties Damage to reputation | 1 | 2 | 2 | Use of national auditors as required by Public Sector Audit Appointments Ltd Preparation of accounts by professional accountants | 1 | 2 | 2 | RFO | Ongoing |
| • Audit – internal | Failure of audit to identify failings Unsuitability of internal audit service | Financial penalties Damage to reputation | | 2 | 2 | Internal auditor is suitably qualified and independent of the Council. Appt made and scope set by Council | 1 | 2 | 2 | RFO | Ongoing |

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|---------------|--|--|------------------------|------------|-----------|--|-----------------|--------|-------|---------------|-------------|
| • Software | Loss of data Failure of software Protection of data from breach of confidentiality | Unable to undertake council functions Unlawful access to data Damage to reputation | 2 | 3 | 6 | Use of qualified IT support Up to date premise security Up to date IT security Off site secure data storage Up to date | 2 | 3 | 6 | Town Clerk | Ongoing |
| • Investments | Failure of investment company | Loss of funds Restricted access to funds | 2 | 4 | 8 | Good track record Nationally renown | 2 | 4 | 8 | RFO | Ongoing |

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|------------------------|--|--|------------------------|------------|-----------|--|-----------------|--------|-------|---------------|-------------|
| • Financial management | Poor financial decisions Non compliance with legislation & policy | Damage to reputation Unable to meet financial commitments | 3 | 3 | 9 | Financial policy controls in place Council appoints an RFO Staff and Councillor training | 3 | 3 | 9 | RFO | Ongoing |
| | | | | | | provided Internal and external audit undertaken Use of professional accountancy support | | | | | |
| | | | | | | Use of council specific accounts software | | | | | |

| Activity | Risk area | Risk event | Likeli- hood | Impact | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|---------------------|--|--|-----------------|----------|-------|--|-----------------|--------|-------|---------------|-------------|
| • Income generation | Predicted income doesn't match budgeted income Threat to service provision | Damage to reputation Unable to meet service commitments | (x) 3 | (y) 2 | 6 | Council sets balanced budget 3-9 months general reserves maintained Regular budget monitoring Main income from Precept and is governed by Legislation | 3 | 2 | 6 | RFO | Ongoing |
| • Tax base changes | Reduce income from precept arising from reduction is parish area | Reduced income | 1 | 3 | 3 | Active engagement by HRTC in governance reviews | 1 | 3 | 3 | RFO | Ongoing |
| | Slower than predicted increase in tax base arsing from slower build out | Reduced income | 1 | 3 | 3 | None | 1 | 3 | 3 | RFO | Ongoing |

| Activity | Risk area | Risk event | Likeli- | Impact | Total | Existing controls | Likeli- | Impact | Total | Actions (who) | Review date |
|-------------------------------|---|----------------------|---------|------------|-------|----------------------|---------|--------|-------|--------------------|-------------|
| | | | hood | | | | hood | | | | |
| | | | (x) | (y) | (=) | | | | | | |
| Democracy | | | | | | | | | | | |
| • Elections | Not contested | Damage to reputation | 2 | 2 | 4 | Elections promoted | 2 | 2 | 4 | Head of Democratic | Ongoing |
| | Insufficient | | | | | | | | | Services | |
| | Cllr's | Reduced democratic | | | | Information provided | | | | | |
| | Suitability of candidates | mandate | | | | Elections run | | | | | |
| | candidates | Poor decisions | | | | by principal | | | | | |
| | Not run according to | | | | | authority | | | | | |
| | statute | | | | | | | | | | |
| Councillors | Cllr vacancies | Insufficient | 2 | 3 | 6 | Cllr training | 2 | 3 | 6 | Head of | Ongoing |
| | though | numbers to | | | | and support | | | | Democratic | |
| | resigning, | support the | | | | provided | | | | Services | |
| | leaving or | democratic | | | | | | | | | |
| | disqualification | process | | | | Cllr's agree to | | | | | |
| | | | | | | Code of | | | | | |
| | Suitability of | Damage to | | | | Conduct | | | | | |
| | skills and | reputation | | | |) | | | | | |
| | experience | | | | | Cllr complete | | | | | |
| | | Financial costs | | | | Declarations | | | | | |
| | Quality of | | | | | of Interest | | | | | |
| | | | | | | | | | | | |
| | decisions | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | meetings | | | | | |
| | experience Quality of guidance / decisions | Financial costs | | | | Declarations | | | | | |

| | | | | | | Cllr workload shared among 14 Cllr's Council staff provide guidance, knowledge and support Council and Cllr's work under approved | | | | | |
|-----------------|---|------------------------------------|-----------------|------------|-----|---|-----------------|--------|-------|---------------|-------------|
| Activity | Risk area | Risk event | Likeli- hood | Impact | | policies Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| | | | (x) | (y) | (=) | | | | | | |
| • Subscriptions | Loss of outside professional bodies who provide guidance and support | Poor actions Damage to reputation | 2 | 2 | 4 | Long history of subscriptions Budget provision made annually | 2 | 2 | 4 | Town Clerk | Ongoing |
| | Withdrawal of budget to fund subscriptions | | | | | Cllr's aware of benefits of subscriptions | | | | | |

| off s blier fails I r udgeted I s / use of r | Operation of council services ceases Damage to reputation Damage to reputation | 2 2 | 2 3 | 4 | Use of national suppliers Accounts settled promptly | 2 | 2 | 4 | Town Clerk | Ongoing |
|--|--|--------------------------------------|---|--|---|--|---|---|---|---|
| off s blier fails I r udgeted I s / use of r | council services ceases Damage to reputation Damage to | 2 | 2 | 4 | national suppliers Accounts settled | 2 | 2 | 4 | Town Clerk | Ongoing |
| off s blier fails I r udgeted I s / use of r | council services ceases Damage to reputation Damage to | | | | national suppliers Accounts settled | 2 | 2 | 4 | Town Clerk | Ongoing |
| udgeted I | Damage to | 2 | 2 | | | | | | | |
| ral reserves compliance council | Financial costs | | 3 | 6 | Council policies guide for unplanned financial decisions Special mtgs can be held as | 2 | 3 | 6 | Town Clerk | Ongoing |
| wfully r | reputation Financial costs Legal | 3 | 3 | 9 | required Trained staff Cllr training offered Use of outside professional services to | 2 | 2 | 4 | Promotion of training to cllrs - Head of Democratic Services Council to | Ongoing |
| ey nci | mpliance council | mpliance council I acting Damage to | mpliance council l acting Damage to reputation Financial costs Legal | In acting Damage to reputation Financial costs Legal | In acting Damage to reputation Financial costs Legal | mpliance council I acting Damage to reputation Financial costs Legal decisions Special mtgs can be held as required Trained staff Cllr training offered Use of outside | mpliance council I acting Damage to reputation Financial costs Legal proceedings decisions Special mtgs can be held as required Trained staff Cllr training offered Use of outside professional | mpliance council I acting Damage to reputation Financial costs Legal proceedings decisions Special mtgs can be held as required Trained staff 2 2 Cllr training offered Use of outside professional | mpliance council I acting Damage to reputation Financial costs Legal proceedings decisions Special mtgs can be held as required Trained staff Cllr training offered Use of outside professional | mpliance council Special mtgs can be held as required Damage to reputation Financial costs Legal proceedings decisions Special mtgs can be held as required Trained staff 2 2 4 Promotion of training to cllrs - Head of Democratic Services |

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total | support council Membership of professional bodies Existing controls | Likeli- hood | Impact | Total | should / could be mandatory - Town Clerk Actions (who) | Review date |
|--|--|---|------------------------|------------|-------|--|-----------------|--------|-------|---|-------------|
| • Communicat ion systems inc. email, post, telephone, social media | Failure of systems Council uncontactable | Damage to reputation Financial costs Cessation of work of council | | 2 | 4 | Variety of communication methods available Use of nationally recognised suppliers | 2 | 2 | 4 | Town Clerk | Ongoing |
| • Insurance | Failure of insurance company Insufficient insurance cover | Damage to reputation Financial costs | 1 | 4 | 4 | Use of nationally recognised provider Annual review of insurance arrangements | 1 | 4 | 4 | Town Clerk | Ongoing |
| • Contracts | Company failure | Damage to reputation | 2 | 3 | 6 | Use of recognised & | 2 | 3 | 6 | Town Clerk | Ongoing |

| | Termination of contract Insufficient / unsuitable monitoring | Financial costs Cessation / disruption of service Dissatisfied customers | | | | competent providers Annual review of contracts All contracts are signed Financial statements provided | | | | | |
|--|---|---|------------------------|------------|-----------|--|-----------------|--------|-------|------------------|-------------|
| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| Professional support inc legal, hr, occ health, payroll, accounts / year end | Insufficient cover Incorrect advice | Damage to reputation Financial costs Dissatisfied customers / staff / contractors etc | 2 | 3 | 6 | Use of competent providers | 2 | 3 | 6 | Town Clerk | Ongoing |
| • IT & copier / equipment | Security Failure | Damage to reputation Financial costs | 1 | 2 | 2 | Routine maintenance provided | 1 | 2 | 2 | Town Clerk | Ongoing |

| | Replacement Maintenance | Cessation / disruption of service | | | | Up to date equipment & security | | | | | |
|----------|--------------------------|-----------------------------------|-------------|--------|-------|---------------------------------|---------|--------|-------|---------------|-------------------------------|
| | contracts fail | Dissatisfied | | | | | | | | | |
| | | customers | | | | | | | | | |
| Activity | Risk area | Risk event | Likeli- | Impact | Total | Existing controls | Likeli- | Impact | Total | Actions (who) | Review date |
| | | | hood (x) | (y) | (=) | | hood | | | | |
| • Staff | Competence | Poor / disrupted | 2 | 2 | 4 | Qualified staff | 2 | 2 | 4 | Town Clerk | Ongoing |
| | Resignation | service delivery | | | | Ongoing training | | | | | Develop a succession plan for |
| | Unplanned | | | | | provided | | | | | key members of |
| | extended leave | Damage to | | | | | | | | | staff – Dec 24 |
| | Error d | reputation | | | | Contracts of employment | | | | | |
| | Fraud | Financial costs | | | | employment | | | | | |
| | Misconduct | | | | | Policy | | | | | |
| | | Dissatisfied | | | | guidance | | | | | |
| | Policy | customers | | | | Cr. cc. c | | | | | |
| | compliance | | | | | Staff aware of colleagues | | | | | |
| | | | | | | work and | | | | | |
| | | | | | | processes | | | | | |
| | | | | | | Cllr monitor | | | | | |
| | | | | | | Appraisals | | | | | |
| | | | | | | Insurance in | | | | | |
| | | | | | | place | | | | | |

| Risk area | Risk event | Likeli- hood (x) | Impact (y) | | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|---------------------------------|---|--|---|--|---|--|---|--|--|---|
| Non compliance with legislation | Damage to reputation | 2 | 2 | 4 | H&S policy in place | 2 | 2 | 4 | Town Clerk | Ongoing |
| Accidents, injury & death | Financial costs | | | | Trained staff inc NEBOSH | | | | | |
| | | | | | Day to day H&S practices completed | | | | | |
| | | | | | Insurance in place | | | | | |
| | | | | | Use of first aiders at events | | | | | |
| | | | | | H&S equipment provided | | | | | |
| | | | | | Employee Assistance Programme provided | | | | | |
| | Non compliance with legislation Accidents, | Non compliance with legislation reputation Accidents, Financial costs | Non compliance with legislation Accidents, hood (x) 2 reputation Accidents, Financial costs | Non compliance with legislation reputation Accidents, Financial costs | Non compliance with legislation Pinancial costs hood (x) (y) (=) | Non compliance with legislation Accidents, injury & death Financial costs Financial costs Trained staff inc NEBOSH Day to day H&S practices completed Insurance in place Use of first aiders at events H&S equipment provided Employee Assistance Programme | Non compliance with legislation Accidents, injury & death Financial costs Trained staff inc NEBOSH Day to day H&S practices completed Insurance in place Use of first aiders at events H&S equipment provided Employee Assistance | Non compliance with legislation Accidents, injury & death Financial costs Financial cost | Non compliance with legislation Accidents, injury & death Financial costs Financial cost | Non compliance with legislation Accidents, injury & death Financial costs Insurance in place Use of first aiders at events H&S equipment provided Employee Assistance Programme Controls Nood (who) (who) (who) (who) (who) (who) |

| Activity | Risk area | Risk event | Likeli- hood | Impact | | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|--|--|---------------------------------------|-----------------|------------|-----|--|-----------------|--------|-------|--|-------------|
| | | | (x) | (y) | (=) | | | | | | |
| Service continuity | Disruption to / cessation of services | Damage to reputation Financial costs | 2 | 3 | 6 | Premises security measures in place Data backed up off site Remote working available Staff and Cllr training to be provided | 2 | 3 | 6 | Town Clerk | Ongoing |
| • Senior Staff and Member leadership | Disruption to / cessation of services Failure to meet statuary requirements | Damage to reputation Financial costs | 2 | 3 | 6 | Senior leadership team with breadth of knowledge and expertise Availability of external support | 2 | 2 | 4 | Share external support options - Town Clerk | Ongoing |

| Availability of political group leaders | | | | |
|--|-------|--------|---|-------------|
| Activity Risk area Risk event Likeli- Impact Total Existing controls Likeli- Impact | Total | Impact | Actions (who) | Review date |
| hood hood | | | (,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | |
| (x) (y) (=) | | | | |
| • General risk management Poor controls Damage to reputation Financial costs Accidents and emergencies Staff aware Staff training May 2017 Member training and briefing programme | 4 | 2 | Town Clerk | Ongoing |
| briefing | | | | |

Environment & Leisure

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (=) | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|--|---|--|------------------------|------------|-------|--|-----------------|--------|-------|-----------------|-------------|
| Public open spaces / recreation grounds / pavilions / play areas / sport provision | Service delivery Health & safety Equipment suitability / safety Replacement Vandalism Lease expiring Land needed for other purposes Unauthorised access (trespass, travellers) Adequate maintenance | Poor / disrupted service delivery Damage to reputation Financial costs Dissatisfied customers Liability claims Non compliance with relevant legislation | | 3 | 6 | Competent staff Insurance in place Regular checks Up to date and maintained equipment Process in place to manage illegal traveller encampments | | 3 | 6 | Head of Grounds | Ongoing |
| Acts of God | Harm to person | Poor / disrupted | 1 | 3 | 3 | Good management | 1 | 3 | 3 | Clerk | Ongoing |

| | Removal of service or facility | service delivery | | | | and maintenance | | | | | |
|--------------|----------------------------------|---|------------------------|------------|-------|---|-----------------|--------|-------|--------------------|-------------|
| | Environmental damage | Damage to reputation | | | | Engagement in local authority | | | | | |
| | | Financial costs | | | | disaster recover | | | | | |
| | | Dissatisfied customers | | | | planning | | | | | |
| | | Liability claims | | | | | | | | | |
| | | Non compliance with relevant legislation | | | | | | | | | |
| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (=) | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| • Allotments | Service delivery Health & safety | Poor / disrupted service delivery | 2 | 3 | 6 | Insurance in place Access codes provided to | 2 | 3 | 6 | Head of Grounds | Ongoing |
| | Vandalism Unauthorised | Damage to reputation | | | | allotment holders only | | | | | |
| | access (trespass, travellers) | Financial costs | | | | Allotment Agreement (contracts) Regular inspections | | | | | |

| | | Dissatisfied customers Liability claims Non compliance with relevant legislation | | | | Land registered | | | | | |
|------------|--|--|------------------------|------------|-------|--|-----------------|--------|-------|--------------------|-------------|
| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (=) | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| • Cemetery | Service delivery Health & safety | Poor / disrupted service | 2 | 3 | 6 | Competent staff | 2 | 3 | 6 | Head of Grounds | Ongoing |
| | Equipment suitability / safety | Damage to reputation | | | | Insurance in place Regular | | | | | |
| | Vandalism | Financial costs | | | | checks Up to date and | | | | | |
| | Unauthorised access (trespass, travellers) | Dissatisfied customers | | | | maintained equipment | | | | | |
| | Lack of space | Liability claims Non compliance | | | | Active work taking place to extend useful working life | | | | | |

| | | with relevant legislation | | | | of current cemetery. Active work taking place to identify site for a new cemetery. | | _ | | | |
|-------------------------|---|--|------------------------|------------|-----------|---|-----------------|--------|-------|--------------------|-------------|
| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| • All Saints churchyard | Service delivery Health & safety Equipment suitability / safety Vandalism Unauthorised access (trespass, travellers) Wall stability Not the land owner (church) | Poor / disrupted service delivery Damage to reputation Financial costs Dissatisfied customers Liability claims Non compliance with relevant legislation | 2 | 3 | 6 | Competent staff Insurance in place Regular checks Up to date and maintained equipment Work completed on wall repairs re stability | 2 | 3 | 6 | Head of Grounds | Ongoing |

| Activity | Risk area | Risk event | Likeli- hood | Impact | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|--------------------|---------------------------|---------------------------|-----------------|------------|-------|--------------------|-----------------|--------|-------|--------------------|-------------|
| | | | (x) | (y) | (=) | | | | | | |
| • Street furniture | Health & safety | Lack of facility | 2 | 2 | 4 | Competent staff | 2 | 2 | 4 | Head of Grounds | Ongoing |
| | Equipment | Damage to | | | | | | | | | |
| | suitability / safety / | reputation | | | | Insurance in place | | | | | |
| | replacement | Financial costs | | | | Regular | | | | | |
| | Vandalism | Dissatisfied customers | | | | checks | | | | | |
| | Land needed for | | | | | Up to date and | | | | | |
| | other purposes | Liability | | | | maintained | | | | | |
| | | claims | | | | equipment | | | | | |
| | | Non compliance | | | | | | | | | |
| | | with relevant legislation | | | | | | | | | |
| Activity | Risk area | Risk event | Likeli- hood | Impact | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| | | | (x) | (y) | (=) | Controls | noou | | | | |
| • Machinery | Failure | Poor / | 2 | 2 | 4 | Competent | 2 | 2 | 4 | Head of | Ongoing |
| and | | disrupted | | | | staff | | | | Grounds | |
| equipment | Replacement | service | | | | | | | | | |
| | | delivery | | | | Insurance in | | | | | |
| | Suitability | | | | | place | | | | | |
| | | Damage to | | | | | | | | | |
| | Competence of | reputation | | | | Regular | | | | | |
| | staff to use | Financial acets | | | | checks | | | | | |
| | | Financial costs | | | | | | | | | |

| | | Dissatisfied customers Liability claims Non compliance with relevant legislation | | | | Up to date and maintained equipment | | | | | |
|-----------------------------------|--|--|------------------------|------------|-----------|--|-----------------|--------|-------|----------------------------------|---|
| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| • Unregistered land | Evidence of right to manage Right of ownership challengeable False claim of ownership by a third party Insurance claims | Legal challenge: Ownership Injury Responsibilities | | 1 | 2 | On work programme to check and complete where needed | 2 | 1 | 2 | Corporate Services Manager | Ongoing |
| • Tithe Farm Sports Project | Financial affordability Contractor financial stability | Poor / disrupted delivery Damage to reputation | 2 | 2 | 4 | Tender process followed Grants secured | 2 | 2 | 4 | Town Clerk | Ongoing until build complete and facility up and running |

| Future s | ite Increase in | | Contingency | | |
|----------|----------------------|--|-------------|--|--|
| manage | ment financial costs | | included | | |
| | | | | | |
| | Liability | | | | |
| | claims | | | | |
| | | | | | |
| | | | | | |

Community Services

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (=) | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|----------------------------------|------------------------------|--|------------------------|------------|-------|------------------------------|-----------------|--------|-------|---------------|-------------|
| • Provision of services to young | Cessation of services | Poor service delivery | 2 | 2 | 4 | Regular reports to committee | 2 | 2 | 4 | Town Clerk | Ongoing |
| people | Disruption to services | Damage to reputation | | | | Disclosure and Barring | | | | | |
| | Suitability of contractor or | Financial costs | | | | checks | | | | | |
| | staff | Dissatisfied customers | | | | Trained staff | | | | | |
| | | Liability claims | | | | Reliable staff | | | | | |
| | | Non-compliance with relevant legislation | | | | | | | | | |

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|------------------------------------|----------------------|------------------------------|------------------------|------------|-------------------------|--------------------------------------|-----------------|--------|-------|---------------|-------------|
| • Provision of community | Cessation of events | Poor service delivery | 2 | 2 | 4 | Regular reports to | 2 | 2 | 4 | Town Clerk | Ongoing |
| events | Disruption to events | Damage to reputation | | | | committee Monitoring of | | | | | |
| Suitability of contractor or staff | Financial costs | | | | contracts Insurance in | | | | | | |
| | staff | Dissatisfied customers | | | | place | | | | | |
| | | Liability claims | | | | Risk assessments undertaken | | | | | |
| | | Non compliance with relevant | | | | and checked | | | | | |
| | | legislation | | | | Calendar of events agreed at the | | | | | |
| | | Impact on staff capacity | | | | beginning of a new Council | | | | | |
| | | | | | | year | | | | | |
| | | | | |) | Sufficient budget provision to | | | | | |
| | | | | | | cover staff overtime costs | | | | | |

| Activity | Risk area | Risk event | Likeli- hood | Impact | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|---|---|------------------------------|-----------------|--------|-------|-----------------------------|-----------------|--------|-------|---------------|-------------|
| D :: 6 | C · · · · · · · · · · · · · · · · · · · | D : | (X) | (y) | (=) | II C | 1 | 2 | 2 | T. Cl. 1 | 0 : |
| • Provision of town centre public toilets | Cessation of services | Poor service delivery | 1 | 3 | 3 | Use of reputable contractor | 1 | 3 | 3 | Town Clerk | Ongoing |
| • | Disruption to services | Damage to reputation | | | | Annual monitoring | | | | | |
| | Suitability of contractor or | Financial costs | | | | Contract in | | | | | |
| | staff | Dissatisfied customers | | | | place | | | | | |
| | | Liability claims | | | | | | | | | |
| | | Non compliance with relevant | | | | | | | | | |
| • Christmas | Cessation of | legislation Poor service | 1 | 2 | 2 | Use of | 1 | 2 | 2 | Town Clerk | Ongoing |
| lights | services | delivery | | | 2 | reputable contractor | | 2 | 2 | TOWII CICIK | Oligoling |
| | Disruption to | Damage to | | | | | | | | | |
| | services | reputation | | | | Annual monitoring | | | | | |
| | Installation/ Maintenance/ | Financial costs | | | | Insurance | | | | | |
| | Removal | Dissatisfied customers | | | | Up to date | | | | | |
| | Vandalism | Liability claims | | | | equipment | | | | | |
| | Weather | | | | | Agreement in place | | | | | |

| Activity | Risk area | Risk event | Likeli- hood | Impact | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|---|--|--|-----------------|--------|-------|--|-----------------|--------|-------|-----------------------------------|-------------|
| • Communicat ions inc town crier, town guide, website, social media | Cessation of services Disruption to services Quality of communications Suitability of contractors | Poor service delivery Damage to reputation Financial costs Dissatisfied customers Non compliance with relevant | 2 2 | 2 | 4 | Compiled by all staff Delivered by various distributors Use of reputable print & design company | 2 | 2 | 4 | Head of Democratic Services | Ongoing |
| • Civic events | Absence of mayor Absence of support staff Health & safety issues Event not financially viable Not supported by attendees | legislation Damage to reputation Poor quality event Personal injury Financial implications | 3 | 1 | 3 | Provision of established events Use of regular providers & venues Availability of deputy mayor / cllrs Supported by staff | 3 | 1 | 3 | Town Clerk | Ongoing |

| • Corporate events | Absence of support staff | Damage to reputation | 3 | 1 | 3 | Provision of established events | 3 | 1 | 3 | Town Clerk | Ongoing |
|-------------------------------|--------------------------|----------------------|---|---|---|---------------------------------|---|---|---|------------|---------|
| | Health & safety | Poor quality | | | | Cvents | | | | | |
| | issues | event | | | | Use of regular providers & | | | | | |
| | Not supported | Personal injury | | | | venues | | | | | |
| | by attendees | | | | | | | | | | |
| | | Financial | | | | Availability of | | | | | |
| | Weather | implications | | | | deputy mayor / cllrs / other | | | | | |
| | Disaster / | Reduce value | | | | staff | | | | | |
| | terrorism etc | for money / | | | | | | | | | |
| | | low | | | | | | | | | |
| | Poor attendance | community | | | | | | | | | |
| | <u> </u> | benefit | | | | | | | | | |
| Community | Failure to | Damage to | 2 | 1 | 2 | Budget | 2 | 1 | 2 | Town Clerk | Ongoing |
| grants | provide | reputation | | | | provision | | | | | |
| | appropriate support to | Lack of service | | | | Clla symmout | | | | | |
| | Community | delivery | | | | Cllr support | | | | | |
| | Groups | delivery | | | | Advertising | | | | | |
| | | | | | | availability | | | | | |
| | Public | | | | | | | | | | |
| | perception | | | | | Robust | | | | | |
| | | | | | | application | | | | | |
| | Service delivery | Insufficient | | | | process | | | | | |
| | | funds | | | | | | | | | |
| | Poor uptake | | | | | Budget advice | | | | | |
| | | | | | | provided | | | | | |

| | Excessive uptake | | | | | | | | | | |
|---------------------------|--|---------------------------|------------------------|------------|-----------|---|-----------------|--------|-------|---------------|-------------|
| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (y) | Total (=) | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
| • Community safety | Community support | Damage to reputation | 2 | 2 | 4 | Monthly contract review | 2 | 2 | 4 | Town Clerk | Ongoing |
| | Public perception | Lack of community support | | | | Use of Beds Police | | | | | |
| | Service delivery | | | | | Budget provision Cllr support Regular Combating Crime meetings attended by the police | | | | | |
| Mayor and deputy mayor | Civic face of Council Resignation from position | Damage to reputation | 2 | 1 | 2 | Cllr and staff support Regular reviews | 2 | 1 | 2 | Town Clerk | Ongoing |

Planning

| Activity | Risk area | Risk event | Likeli- hood (x) | Impact (=) | Total | Existing controls | Likeli- hood | Impact | Total | Actions (who) | Review date |
|--------------------------|---------------------|-----------------------------|------------------------|------------|-------|------------------------------------|-----------------|--------|-------|----------------------------------|-------------|
| • Consultation responses | In house expertise | Damage to reputation | 2 | 2 | 4 | Use of consultant to guide on more | 2 | 2 | 4 | Corporate Services Manager | Ongoing |
| | Professional advice | Poor / ineffective response | | | | significant applications | | | | | |

